The Benefits of Liberalized Telecommunications Markets

Robert Pepper Senior Managing Director Global Advanced Technology Policy

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Goals for Public Policy

Economic

- Grow GDP
- Productivity growth
- Jobs
- Maximize social welfare=consumer + producer welfare
- Innovation
- Investment

Social

- Inclusion
- Diversity
- Culture promotion
- Social cohesion
- Public Safety
- Citizenship

Arguments for Liberalization

- Competition grows markets
- Competition brings economic and social benefits

Arguments Against Liberalization

- "Market confusion"
- Competition destroys value
- Need monopoly to justify risky investment
- Competition harms bottom of the pyramid

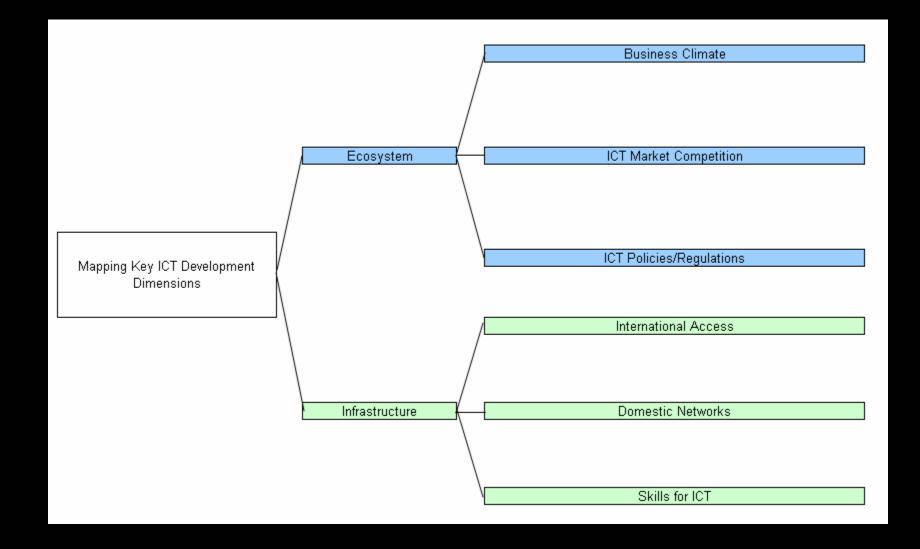
Measuring Results

- Dramatic teledensity growth
- Price declines
- MOUs/utilization growth
- New business model development
- Measuring infrastructure investment
 - ICT mapping
 - •"ICT Ecosystem" surrogate for "liberalization"
 - •"ICT Infrastructure"
 - ECTA scorecard

"Mapping" ICT Development

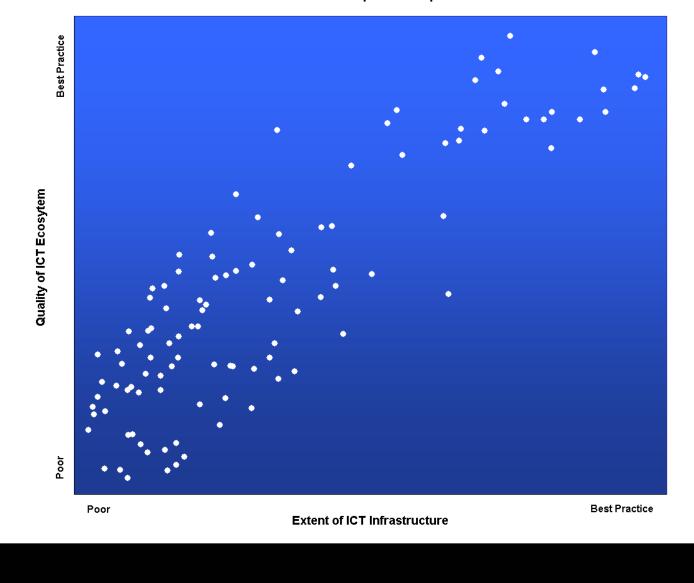
- ICT "ecosystem"
 - Level of competition
 - Quality of regulations
 - Ease of doing business
- ICT "infrastructure"
 - Hardware and telecommunications infrastructure
 - Trained/qualified labor
- Requires balanced approach
 - Moving to the "upper right"

Two Dimensions of the ICT Development Map



ICT Development Map

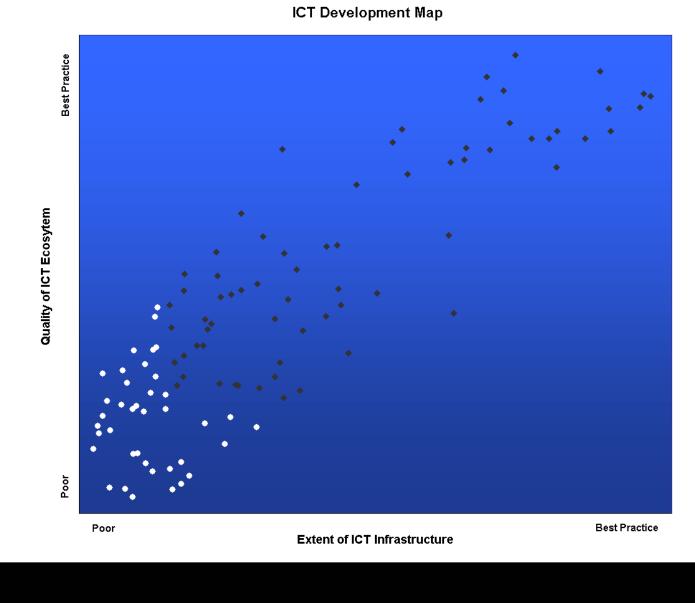
ICT Development Map



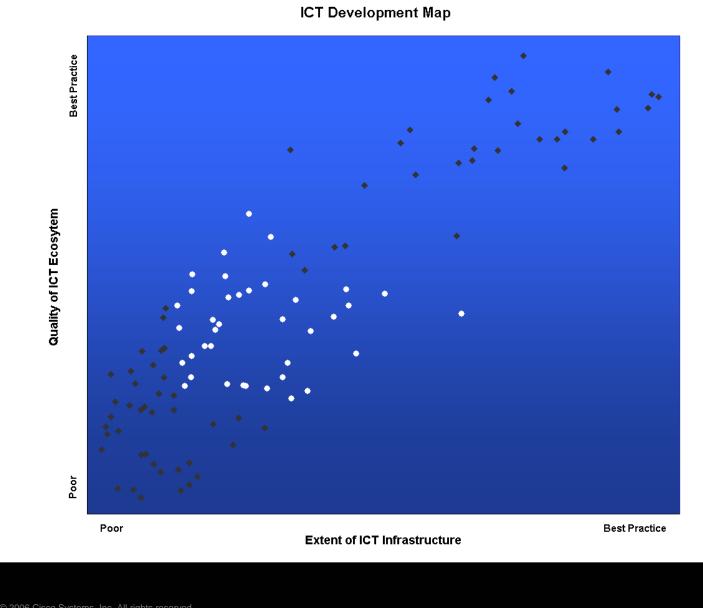
ICT Development Map

ICT Development Map Best Practice 2 Quality of ICT Ecosytem **High Broadband Penetration** Low Connectivity Cost ٠ Low Broadband Penetration Poor **High Connectivity Cost** Poor **Best Practice Extent of ICT Infrastructure**

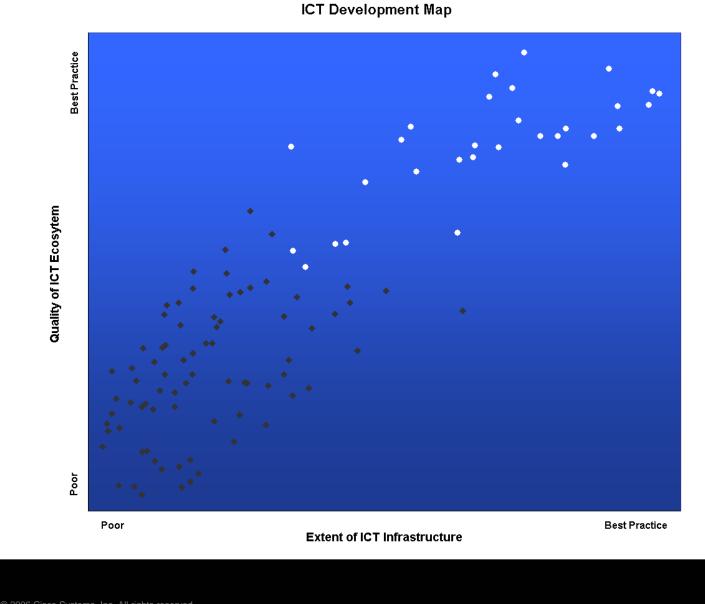
'Poor' Ecosystem and/or Infrastructure



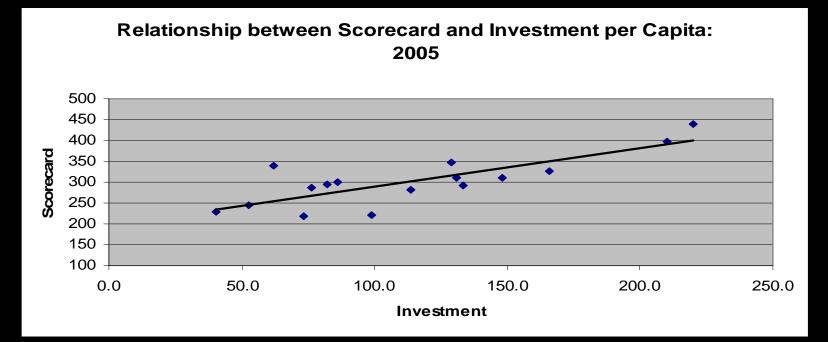
'Moderate' Ecosystem and/or Infrastructure



'Good' Ecosystem and/or Infrastructure



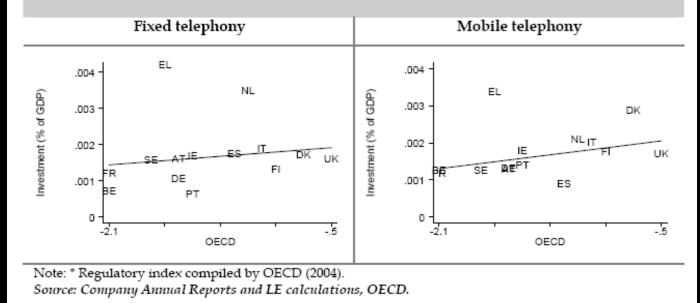
Competition Regulation Correlated with Investment—ECTA Scorecard



ECTA Scorecard reflects (A) the institutional framework; (B) general market access conditions; and (C) the specific competitive and regulatory conditions

OECD Regulatory Index (2004)

Figure 2.24: Relationship between investment and regulatory environment* (2004)



The regulatory index is based on:

- The extent to which there is free entry into the market (from a regulatory perspective);
- (2) The extent to which the largest firms in the fixed and mobile sectors are privately owned
- (3) The market structure, based on market shares.

Lessons Learned

- Theory of market liberalization has been supported by the results—"Evidence Based"
- Implementation (regulatory regime) matters
 - In telecom, regulator key to implementing trade requirement—unique
 - Details matter
 - Low entry barriers for being "under appreciated"
- Open markets and competition works
 - Arguments against liberalization incorrect
 - Consumers benefit
 - Market grows
 - Infrastructure investment grows

What's Next?

- Focus on demand as well as supply
 - BTA/Reference Paper focused on supply side
 - Open markets for demand creating applications
- Convergence of devices with networks as well as services
- Interpretation is key
- Need to maintain open markets, free trade

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