#### The Benefits of Liberalized Telecommunications Markets

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# **Goals for Public Policy**

#### Economic

- Grow GDP
- Productivity growth
- Jobs
- Maximize social welfare=consumer + producer welfare
- Innovation
- Investment

#### Social

- Inclusion
- Diversity
- Culture promotion
- Social cohesion
- Public Safety
- Citizenship

## **Arguments for Liberalization**

- Competition grows markets
- Competition brings economic and social benefits

# **Arguments Against Liberalization**

- "Market confusion"
- Competition destroys value
- Need monopoly to justify risky investment
- Competition harms bottom of the pyramid

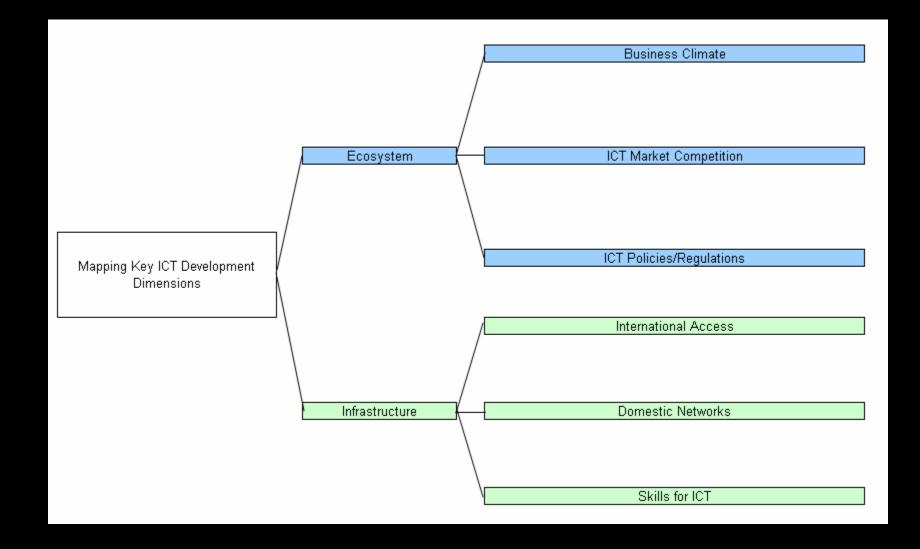
#### **Measuring Results**

- Dramatic teledensity growth
- Price declines
- MOUs/utilization growth
- New business model development
- Measuring infrastructure investment
  - ICT mapping
    - •"ICT Ecosystem" surrogate for "liberalization"
    - •"ICT Infrastructure"
  - ECTA scorecard

# "Mapping" ICT Development

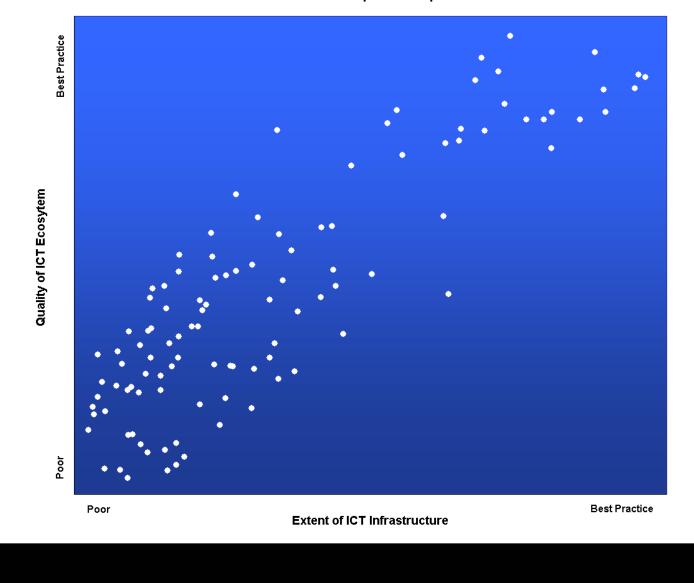
- ICT "ecosystem"
  - Level of competition
  - Quality of regulations
  - Ease of doing business
- ICT "infrastructure"
  - Hardware and telecommunications infrastructure
  - Trained/qualified labor
- Requires balanced approach
  - Moving to the "upper right"

#### **Two Dimensions of the ICT Development Map**



# **ICT Development Map**

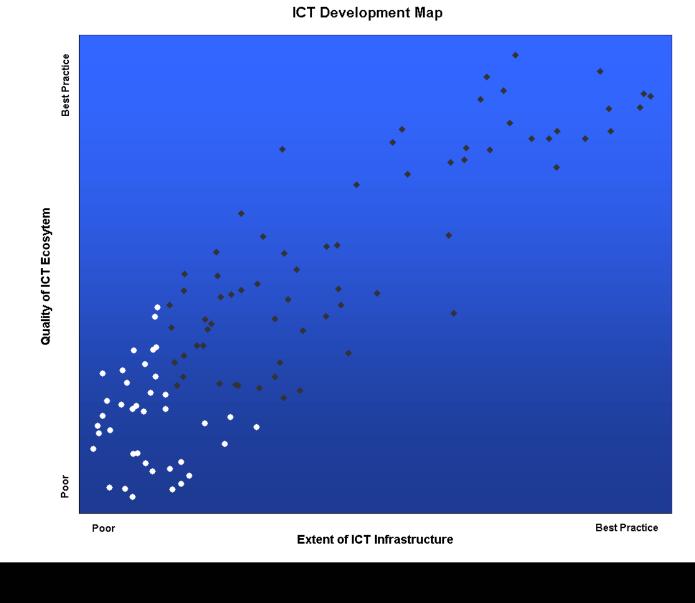
ICT Development Map



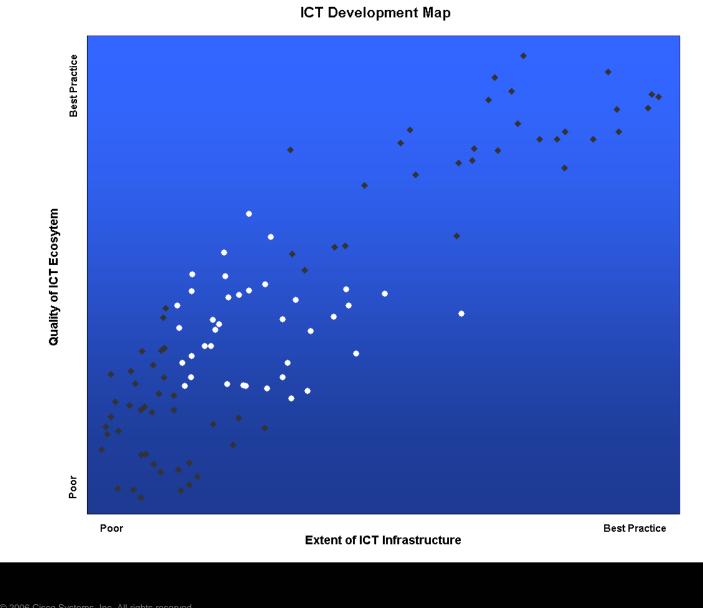
## **ICT Development Map**

**ICT Development Map Best Practice** 2 Quality of ICT Ecosytem **High Broadband Penetration** Low Connectivity Cost ٠ Low Broadband Penetration Poor **High Connectivity Cost** Poor **Best Practice Extent of ICT Infrastructure** 

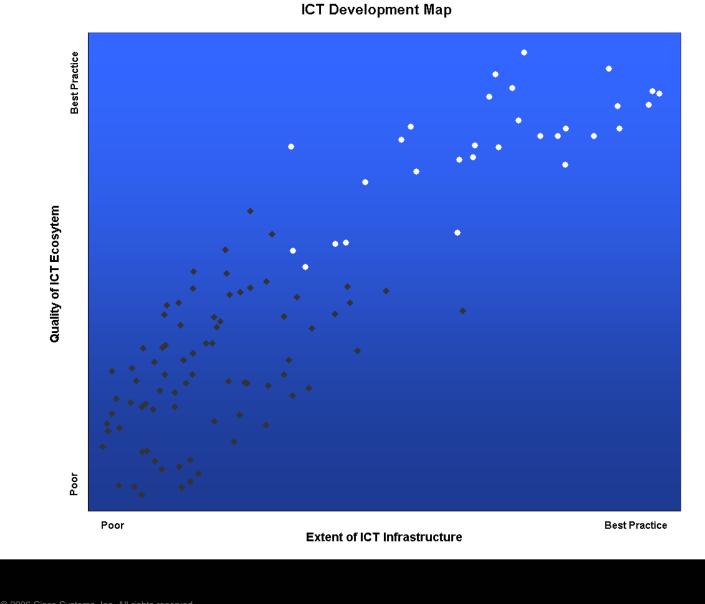
## **'Poor' Ecosystem and/or Infrastructure**



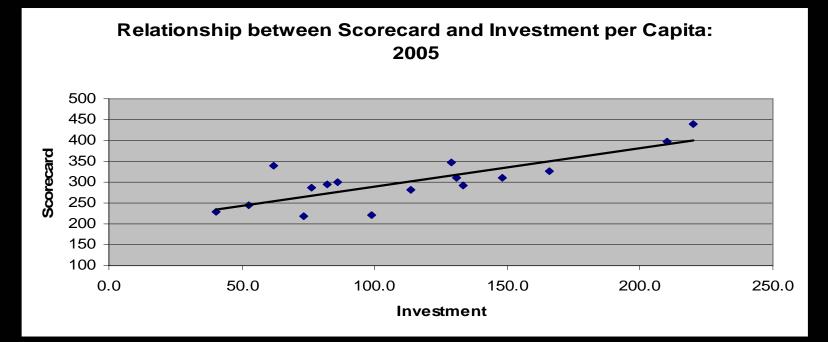
# 'Moderate' Ecosystem and/or Infrastructure



## 'Good' Ecosystem and/or Infrastructure



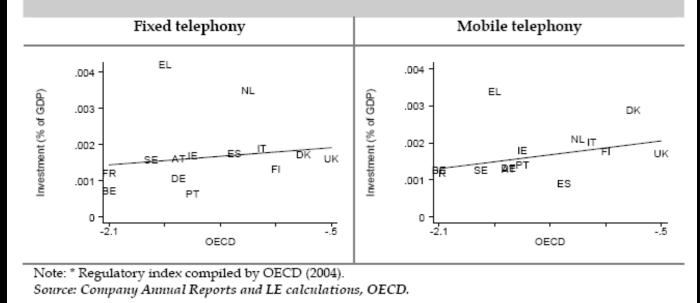
#### Competition Regulation Correlated with Investment—ECTA Scorecard



ECTA Scorecard reflects (A) the institutional framework; (B) general market access conditions; and (C) the specific competitive and regulatory conditions

#### **OECD Regulatory Index (2004)**

#### Figure 2.24: Relationship between investment and regulatory environment\* (2004)



#### The regulatory index is based on:

- The extent to which there is free entry into the market (from a regulatory perspective);
- (2) The extent to which the largest firms in the fixed and mobile sectors are privately owned
- (3) The market structure, based on market shares.

#### Lessons Learned

- Theory of market liberalization has been supported by the results—"Evidence Based"
- Implementation (regulatory regime) matters
  - In telecom, regulator key to implementing trade requirement—unique
  - Details matter
  - Low entry barriers for being "under appreciated"
- Open markets and competition works
  - Arguments against liberalization incorrect
  - Consumers benefit
  - Market grows
  - Infrastructure investment grows

#### What's Next?

- Focus on demand as well as supply
  - BTA/Reference Paper focused on supply side
  - Open markets for demand creating applications
- Convergence of devices with networks as well as services
- Interpretation is key
- Need to maintain open markets, free trade

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