

**SAUDI ARABIAN STANDARDS ORGANIZATION  
(SASO)**

**TECHNICAL DIRECTIVE —  
PART FOUR:  
PREPARATION OF SASO'S INFORMATION  
CENTER TO WORK AS AN  
ENQUIRY POINT**

**TECHNICAL DIRECTIVE — PART FOUR:**  
**PREPARATION OF SASO'S INFORMATION CENTER TO**  
**WORKS AS AN ENQUIRY POINT**

**Preface**

A major function of SASO's Information Center is to reply to Technical Enquiries of requesting parties addressed to SASO from within or outside the Kingdom of Saudi Arabia and providing technical documents. The Information Center has been providing this service since its establishment in 1985. The object of this part of the technical directive is to present the functions of SASO's Information Center in addition to its current functions as an enquiry point according to requirements of TBT agreement. The Ministry of Commerce & Industry, in the Kingdom, is responsible for implementing the provisions of notification procedures.

**1. Definitions**

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|------------|---------------------------|----------|---|
| <b>2.</b>  | <b>Kingdom</b>            | <b>:</b> | <b>The Kingdom of Saudi Arabia</b>  |
| <b>1.2</b> | <b>SASO</b>               | <b>:</b> | <b>The Saudi Arabian Standards Organization</b>   |
| <b>1.4</b> | <b>Information Center</b> | <b>:</b> | <b>The Information Center in SASO which is entrusted with the functions of an enquiry point according to requirements of TBT agreement.</b> |

**2. General Rules**

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|------------|---|
| <b>2.1</b> | The SASO Information Center shall be an enquiry point of the Kingdom of Saudi Arabia according to TBT agreement.  |
| <b>2.2</b> | SASO's Information Center shall reply to reasonable enquiries from other countries and provide relevant documents such as SASO standards, conformity assessment procedures and SASO's |

membership in regional and international standardization organizations.

- 2.3 The Information Center shall provide the requested documents, if available to other countries at reasonable prices. This price will be equitable to the price of the document in the Kingdom plus actual mailing charges.
- 2.4 SASO's Information Center should provide the documents issued by SASO in Arabic and English, if possible.