

Abbreviations

ADB	Asian Development Bank	ITU	International Telecommunication Union
APEC	Asia-Pacific Economic Cooperation	LEI	legal entity identifier
ASEAN	Association of Southeast Asian Nations	NSW	national single window
ASYCUDA	Automated System for Customs Data	PAA	Pan Asian E-Commerce Alliance
B2B	business-to-business	SSL	secure socket layer
B2G	business-to-government	TFA	Trade Facilitation Agreement
C2B	customer-to-business	UN/CEFACT	United Nations Centre for Trade Facilitation and Electronic Business
EIF	Enhanced Integrated Framework	UNCITRAL	United Nations Commission on International Trade Law
ESCAP	Economic and Social Commission for Asia and the Pacific	UNCTAD	United Nations Conference on Trade and Development
G2G	government-to-government	UNECE	United Nations Economic Commission for Europe
GIZ	Deutsche Gesellschaft für Internationale Zusammenarbeit	UNNEXt	United Nations Network of Experts for Paperless Trade and Transport in Asia and the Pacific
ICC	International Chamber of Commerce	VPN	virtual private network
ICT	information and communications technology	WCO	World Customs Organization
IEC	International Electrotechnical Commission	W3C	World Wide Web Consortium
ISMS	information security management system		
ISO	International Organization for Standardization		

Reviewers

Ceccarelli, Maria Rosaria, Chief of the Trade Facilitation Section, Economic Cooperation and Trade Division, United Nations Economic Commission for Europe

Gregory, John, Consultant, Economic and Social Commission for Asia and the Pacific

Ha, Sung-heun (Rama), Director, International Business and Cooperation, Korea Trade Network

Hartsink, Gerard, Chair, Industry Advisory Board, Digital Standards Initiative, International Chamber of Commerce

Khan, Tahseen Ahmad, Vice-chair, UN Centre for Trade Facilitation and Electronic Business, Advisory Committee Member, UN Network of Experts for Paperless Trade and Transport in Asia and the Pacific

Lembke, Christian, Technical Attaché, World Customs Organization

Lewis, Don, Research Associate, China Business Studies Initiative, University of San Francisco

Mah, Alvin C. K., Consultant, Economic and Social Commission for Asia and the Pacific

Nguyen, Hannah, Deputy Director, Digital Standards Initiative, International Chamber of Commerce

Rosenow, Sheri, Counsellor, Market Access Division, World Trade Organization

Tan, Bryan, Partner at Reed Smith

Xue, Hong, Professor, Beijing Normal University