Aid for Trade at a Glance focuses on trade connectivity, which is critical for economic growth, inclusiveness and sustainable development. Physical connectivity enables the movement of goods and services to local, regional and global markets. It is closely intertwined with digital connectivity which is vital in today’s trade environment. Yet, the Internet remains inaccessible for 3.9 billion people globally, many of whom live in the least developed countries.

The report builds on the analysis of trade costs and extends it into the digital domain, reflecting the changing nature of trade. It seeks to identify ways to support developing countries – and notably the least developed – in realising the gains from trade. It reviews action being taken by a broad range of stakeholders to promote connectivity for sustainable development, including by governments, their development partners and by the private sector. One message that emerges strongly is that participation in e-commerce requires much more than a simple internet connection.

This pocket edition includes excerpts from chapters contributed by the EIF, ITC, ITU, OECD, UNCTAD, World Bank, WTO, and Business for eTrade Development.

Consult the full publication online at:
https://www.wto.org/english/res_e/publications_e/aid4trade17_e.htm
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FOREWORD

The Aid for Trade initiative was launched in 2005 with the aim of addressing the supply side and trade-related infrastructure constraints that often hamper developing countries’ participation in global trade. We are proud that more than USD 300 billion has been disbursed for aid-for-trade programmes and projects since the Aid for Trade Initiative was launched. We note that 27% of this total has gone to least-developed countries and recall the ongoing challenges they face.

The analysis collected for this report, from developing and least developed countries, regional economic communities and their development partners, underscores that aid for trade results in inclusive trade and development outcomes. The positive impacts reported from Trade Facilitation Agreement implementation actions are encouraging.

Promoting inclusive trade for sustainable development requires us to improve connectivity —both physical and digital. Without connectivity, trade does not take place, and we are all poorer. More and better aid for trade must be mobilized to address this challenge. The 2030 Agenda for Sustainable Development gives the Aid for Trade initiative even greater relevance.

High trade costs price many firms out of markets and reinforce economic isolation. This is also evident in the digital networks that intertwine with physical trade infrastructure and which are integral to trade. Some 3.9 billion people are still offline, with only 1 in 4 people in Africa using the internet and only 1 in 7 people in LDCs.

The digital divide is also a market access divide. Without an affordable connection, individuals and firms cannot access the market place of the world-wide web. And without the necessary skills and regulatory environment in place micro, small and medium sized enterprises cannot thrive.

This needs to change. We must bridge these gaps in connectivity. Failure to act may reinforce existing inequalities between developed and developing economies, and within countries between women and men, rural and urban, and large and small firms.

This joint OECD-WTO publication, with contributions from other organisations, looks at what is being done today and what more needs to be done tomorrow to build the human, institutional and infrastructure capacities which will allow developing countries, and especially the least-developed, to benefit more from trade opportunities.

Angel Gurría
Secretary-General
OECD

Roberto Azevêdo
Director-General
WTO
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Chapter 2 was written by Michael Roberts (WTO); Chapter 3 by Marie-Agnes Jouanjean (OECD) and Jan Hoffmann (UNCTAD); Chapter 4 by Martin Roy (WTO); Chapter 5 by Vanessa Gray and Cosmas Zavazava (ITU); Chapter 6 by Marcus Bartley Johns, Michael Ferrantino and Martin Molinuevo (WBG); Chapter 7 by Torbjörn Fredriksson and Diana Korka (UNCTAD); Chapter 8 by Jasmeer Virdee (ITC); Chapter 9 by Barbara Rippel and Daria Shatskova (EIF); Chapter 10 by Sive Einarsson, Janos Ferencz, Javier Lopez-Gonzalez, Tomas Hos, Michael Laird, Evdokia Moïse, Julia Nielson, Nadine Piefer, Anne-Lise Prigent, Cécile Sangare, Silvia Sorescu, (all OECD); Terfa Ashwe, Christophe Degain, Barbara Marcetich, Andreas Maurer, Théo Mbise, Roberta Piermartini, Roy Santana, Sainabou Taal, Lee Tuthill, Julia Zamora (all WTO); Maja Andjelkovic, Lillyana Daza-Jaller, Arsala Deane, Ankur Huria, Prasanna Lal Das, Daniel Saslavsky, (all WBG); Hanna Bucher Jose, Armando Cobian Alvarez, Christina Dienhart, Vanessa Erogbogbo, Loe Franssen, Marion Jansen, Michelle Ayu Chinta Kristy, Anna Claudia Zaleski Mori, Antonina Popova, Evelyn Seltier, Govind Venuprasad, Matthew Wilson, Quan Zhao, (all ITC); Youlia Lozanova (ITU), and Evgenia Zhuravleva (WTO); statistical support was provided by Andrzej Suchodolski (OECD) and Ann Gordon (consultant).

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EXECUTIVE SUMMARY

This is the sixth edition of the Aid for Trade at a Glance publication. Since 2007, successive editions of this flagship publication have shed light on the steps being taken by developing country governments and their development partners to leverage trade for development. The 2017 edition adds further weight to the already substantial body of evidence highlighting the effectiveness of aid for trade. It focuses on how and why trade connectivity is critical for inclusiveness, sustainable growth and poverty reduction. It is intended to inform both practice and policy regarding aid for trade’s contribution to the 2030 Agenda for Sustainable Development.

Almost USD 300 billion has been disbursed for aid-for-trade support since the Aid for Trade Initiative was launched. Some 146 developing countries have received aid for trade, mainly in Asia (41.5%) and Africa (38.7%), with 27% of the total going to LDCs. Regional and global programmes attracted almost 15% of total disbursements. More than three-quarters of total disbursements have gone to four sectors: transport and storage (28.6%), energy generation and supply (21.6%), agriculture (18.3%), and banking and financial services (11.1%).

Physical connectivity enables the movement of goods and services to local, regional and global markets. Digital connectivity now intertwines with physical connectivity. Digital networks have rapidly become integral to global trade, and offer opportunities for growth as a market place. Accessible and affordable digital connections are indispensable for trade connectivity. Yet the Internet remains unavailable to 3.9 billion people globally, many of whom live in the least developed countries (LDCs).

The 2030 Agenda for Sustainable Development includes targets for universal and affordable access to the Internet. Mobile broadband networks are now available for more than 50% of the population in LDCs, but digital devices and fixed network connections remain high in price, and limited in coverage. Affordability remains a key barrier to higher levels of ICT use.

The digital divide can also be viewed as a market access divide with the cost of digital connections as trade cost. Firms and consumers that are offline are locked out of the opportunities offered by the rapidly expanding market for goods and services purchased or supplied online. Lack of digital connectivity reinforces economic isolation.

Actions to boost connectivity are being undertaken by a broad range of countries at all levels of development. Measures should be taken to influence both the supply side (e.g. ICT infrastructure and network coverage availability) and the demand side (e.g. affordability and usage) of digital connectivity. National co-ordination mechanisms and strategies frequently miss perspectives and inputs from trade officials. In many countries where connectivity is lagging, more could also be done to improve the enabling trade environment for digital connectivity.
To bridge the digital divide additional finance must be mobilized to support the development of network infrastructure, dynamic ICT services markets, and adequate regulatory environments. Financing is essential to help develop affordable, reliable ICT infrastructure, and build up related services offerings, especially for under- or un-served populations. Bridging the digital divide also requires policies that increase ICT access and use. Aid for trade is supporting governments in these efforts, and demand is expected to grow.

Border clearance delays and inadequate physical infrastructure also obstruct e-commerce. At the border, the digitalisation of customs and border agencies can support efficient customs services. Behind the border, the provision of efficient trade logistics still matters and is arguably even more important in an increasingly digital world. A priority for micro, small and medium sized enterprises (MSMEs) that emerges from the report is the need for action to streamline customs procedures for these firms. The coming into force of the WTO Trade Facilitation Agreement (TFA) will arguably address many of these concerns.

The TFA is a powerful tool to reduce trade costs. Trade facilitation tops the aid-for-trade priorities of both developing countries and their development partners, albeit in a broader conception that also includes physical connectivity, such as transport corridors, and digital connectivity too. There is also growing evidence of the positive impact of aid for trade in tackling border bottlenecks and contributing to inclusive trade outcomes.

The role of services trade in promoting connectivity is growing. Services provide the basic infrastructure to support trade in goods, facilitate supply chains, provide significant value added to manufacturing activities, and form the backbone infrastructure that enables e-commerce and the growing online supply of services. Services trade policies can enhance (or hinder) connectivity and thus access to the benefits of integration into the international trading system.

Governments together with other stakeholders have a central role in developing e-commerce strategies not only around ICT infrastructure, but also including trade logistics, e-commerce skills, legal frameworks, payment solutions and access to financing. Access to a digital connection is a necessary, but not a sufficient condition to engage in e-commerce. Actions by developing country governments to boost connectivity needs to be complemented by action in these areas if they are to make the most of e-trade opportunities for generating economic growth, job creation and poverty reduction.

Digital connectivity promises productivity gains across all areas of the economy, including traditional sectors like agriculture. Developing countries and the least developed can use e-trade as a productivity lever and device for trade connectivity. Digital connectivity helps connecting MSMEs and women-owned enterprises to customers and suppliers around the world. A significant connectivity gap exists between large and small firms, notably in low income countries and LDCs. The Internet may reinforce existing inequalities of access, such as those between women and men, rural and urban, and large firms and small firms. Policy makers should scale up access and training programmes to tackle this risk.
The publication sheds light on various examples of how the private sector is helping MSMEs, women, and rural populations to connect to the global economy. The private sector is vital to bridging the digital divide and more should be done to solicit their views on policy choices and public investment, and promote public-private collaboration for boosting connectivity. Moving ahead, both developing countries and their development partners expect a scaling up of digital connectivity and e-commerce programmes.

Findings show that the better the physical and digital connectivity, the more it contributes to market access, financial inclusion, women’s economic empowerment and poverty reduction. These impacts get amplified when the public and private sector work together to build the institutional and physical capacity to help the poor connect and compete.

The experience of some LDCs demonstrates that investing in efforts to improve ICT brings benefits for trade and economic development. When LDC governments together with key stakeholders including the private sector, and international donors work together to focus development finance on trade inclusiveness for sustainable development, much can be achieved.
INTRODUCTION

This is the sixth aid-for-trade monitoring report. The previous edition focussed on trade costs. It stressed that high trade costs make it hard for many firms in developing countries to fully exploit market access opportunities. Obsolete or ill-adapted infrastructure, cumbersome and time-consuming border procedures, limited access to trade finance and the costs of meeting an ever broader array of standards were shown to be pricing too many developing country firms out of international trade. This was found to be particularly true for small and medium sized enterprises in the least developed countries, and in sea- and landlocked countries. It is also true for trade in agricultural goods, – where perishability and trade measures push costs higher. In short, the report revealed that high trade costs can undermine the potential gains from trade.

Aid for Trade at a Glance 2017: Promoting Trade Inclusiveness and Connectivity for Sustainable Development continues the focus on trade costs. It puts a spotlight on connectivity, physical and digital. Both are critical for sustainable growth and poverty reduction. Physical and digital connectivity intertwine and are now inseparable to the conduct of trade. Physical connectivity enables the movement of people, goods and services and provides access to local, regional and global markets. Digital connectivity allows individuals and businesses to plug more directly into the global economy. At its most basic level, digital connectivity links individuals and businesses through digital networks. It facilitates the online purchase of goods and delivery of services.

Digitalisation and new technologies change how trade takes place, not why it takes place. Trade is still subject to comparative advantage, while informational asymmetries and trade barriers, both at the border and behind the border, continue to exist. However, new technologies are reducing the cost of supplying services across borders and connecting diverse actors along the value chain. They are helping to overcome many of the constraints that are associated with operating in international markets, leading to the adoption of new business models, the entry of new businesses and a shift in sources of comparative advantage.

Digitalisation has not only changed how trade is taking place, but also who is trading and what is being traded. A larger number of low-value transactions and small shipments are now crossing borders. Also, goods are increasingly bundled with services. Services represents a significant and growing share of exports of manufactured products, for both developed and developing countries. Global internet marketplaces, such as Alibaba, Amazon and eBay are helping consumers and micro, small and medium enterprises (MSMEs) to engage more directly in international trade. Some MSMEs are “born global”. National and regional platforms, for example Jumia, leboncoin, MercadoLivre and Trini Trolley, grew by offering solutions to e-trade barriers such as payment and delivery bottlenecks. These online platforms help reduce informational asymmetries and search frictions, tackling the constraints posed by thin markets.
To better exploit the potential of e-trade, developing countries must pay greater attention to the trade policy dimension of digital connectivity and bridge the “digital trade policy divide”. This implies integrating trade perspectives into digital connectivity strategies. Although digital connectivity is a necessary condition for e-commerce, it is not sufficient. A series of additional steps and policies need to be in place before the potential of e-commerce can be fully tapped.

In addition, some countries—the least developed in particular—require technical and financial assistance to build the human, institutional and infrastructure capacities needed to connect to and compete in international markets. Official development finance and trade-related assistance from South-South providers is already helping these countries to bridge the physical and digital divides. The private sector, meanwhile, is working to improve connectivity through commercial investments, public-private partnerships and through corporate social responsibility and corporate philanthropic foundations.

This report puts a spotlight on what is happening in aid for trade and connectivity, what is not, and where improvements are needed. One conclusion that emerges is that aid for trade must act as a catalyst for removing both supply and demand side constraints to the diffusion of digital connectivity, with a particular focus on the least-connected.

WHO PARTICIPATED IN THE OECD-WTO AID-FOR-TRADE MONITORING EXERCISE?

In 2017, 63 developing countries, of which 25 were least developed countries (LDCs), submitted aid-for-trade self-assessment questionnaires in response to the OECD-WTO aid-for-trade monitoring and evaluation exercise. A total of 38 donors participated: 29 bilateral and 9 multilateral donors. Three providers of South-South trade-related support (i.e. Brazil, Chile and Indonesia) also submitted self-assessments. Lastly, 7 regional organisations (i.e. transport corridors and regional economic communities) participated in the 2017 exercise (Figure 1.1).

The monitoring exercise also invited the public and private sectors to submit case stories about aid-for-trade policies, programmes and projects. A total of 145 case stories were received before the cut-off date, including: 96 from the public sector, 25 from the private sector, and 24 from NGOs and academia. The single largest category of case stories (34%) focused on capacity building programmes in trade policy and regulations. Within that category, eight out of ten case stories focussed on trade facilitation. Experiences in building trade-related infrastructure were recounted in 30% of the case stories, with two-thirds highlighting programmes aimed at improving information and communications technologies (ICT) in developing countries. Activities for building productive capacity were addressed in a total of 36 of the case stories, with 25 focussing on business services, 14 on agriculture, 9 on banking services, 5 on industry and manufacture and 1 case story on fisheries (Figure 1.2).

The following sections highlight the main findings of the monitoring exercise and other findings of the report.
Figure 1.1. Responses submitted in the aid-for-trade monitoring exercise


Figure 1.2. Program focus of case stories submitted in the context of the OECD-WTO aid-for-trade monitoring exercise

CHAPTER 2. SETTING THE SCENE

World Trade Organization

On 22 February 2017, the WTO Trade Facilitation Agreement (TFA) entered into legal force. The TFA adds a powerful instrument to the toolbox that can be drawn on by policymakers seeking to reduce trade costs. Trade facilitation emerges as the top aid-for-trade priority of both developing countries and their development partners who responded to the 2017 aid-for-trade monitoring exercise (Figure 1.3). The concept of trade facilitation is a broad one and includes transport facilitation and, increasingly, digital connectivity.

Digital networks offer an avenue for developing and least developed countries to connect to global trade. Digital connectivity intertwines with other modes of physical connectivity (air, maritime, road and rail) and underpins the global value chains that increasingly characterise international commerce. Digital networks also offer access to the rapidly expanding market of goods and services that is made available through the Internet. In the absence of affordable digital connections, there is no access to this new global market.

Figure 1.3. Aid-for-trade priorities from partner and donor agencies

Access to digital connectivity requires the supply of hard infrastructure, but uptake also depends on a range of demand- and supply-side factors, which in turn can be influenced by regulatory regimes. Services supplied and goods ordered online can be offered often at significantly lower cost than their offline equivalents. Many services are also digitally enabled, even if ultimately supplied physically or in person. Yet goods ordered online still need to be physically delivered. Often these goods face a series of obstacles that drive up their final costs and reduce the participation of developing country firms in supply chains. Logistics, customs and trade facilitation are examples of policy areas where analogue policies can help facilitate growth generated through digital connectivity.

The monitoring exercise points to action by a range of countries at different levels of income to harness digital connectivity for their development. Digital technologies are permeating a growing array of government functions and policy areas. The private sector and development partners are actively supporting many of these activities.

Trade policy can have an important influence on digital trade connectivity costs, in terms of both the availability and the affordability of connections, and therefore on the ability of developing countries to use digital connectivity for their trade integration and economic development. The emergence of a possible “digital trade policy divide” is an issue of particular concern. The monitoring exercise suggests that trade ministries do not appear to be systematically engaged in ICT, digital or other e-government national co-ordination mechanisms. This same issue is also mirrored among development agencies where connectivity is not often considered from a trade perspective.

CHAPTER 3. DIGITAL CONNECTIVITY AND TRADE LOGISTICS

Organisation for Economic Co-operation and Development and United Nations Conference on Trade and Development

Innovations in the digital economy reduce the costs of engaging in trade. This, in turn, can enable previously marginal buyers and sellers, or those in remote areas, to enter markets, thereby strengthening inclusive economic growth. However digital trade is not without challenges. First, transforming digital connectivity opportunities into digital trade for development requires tackling long-standing constraints to market integration as well, such as physical connectivity, and reduce the cost of physically moving goods across borders (customs efficiency) and behind the border (trade logistics services efficiency). While digitalisation can also help reduce those costs, it also creates new ways of trading requiring adaptation from both public and private actors.

Addressing traditional physical connectivity constraints is a necessity to unlock the opportunities created by digitalisation and digital trade. Traditional physical connectivity, such as hard infrastructure and the provision of efficient trade logistics (for example air, maritime road and rail transport services), still matter. Although it has reduced over time, physical connectivity still weighs heavily on trade costs (see figure 1.4). In fact, in the digital world physical connectivity may have become even more critical. However, digitalisation also provides an opportunity to reduce the cost of addressing physical connectivity bottlenecks and increasing market access. This creates positive spill-overs for
public and private actors. Digitalisation lowers the costs of moving goods by reducing co-ordination costs between different actors in global value chains (GVCs), and the costs of support services that are necessary to make trade happen, from transport to insurance.

**Figure 1.4. Freight and insurance costs as a percentage of the value of imports, ten-year moving averages within country groups, 1989-2016**

Note: Averages within the country groups are un-weighted, i.e. each country’s freight ratio is assigned the same weight when calculating the average. Data is for all modes of transport, representing the cost of international transport and insurance as a percentage of the CIF value (cost, insurance, freight) of the imported goods.

Source: UNCTAD.

StatLink: [http://dx.doi.org/10.1787/888933525303](http://dx.doi.org/10.1787/888933525303)

For trade facilitation, digitalisation also provides opportunities to reduce costs of implementation associated with co-ordination among authorities, and with private actors, and ways to manage the processing of increased trade flows. Measures such as customs automation, electronic documents and Single Windows are all easier to implement today than when trade facilitation negotiations started at WTO a decade ago. In addition, digitalisation of customs operations creates positive spill overs for both public and private actors. For instance, it increases transparency by decreasing risk management costs for customs authorities; increases the efficiency of customs operations and reliability for the private sector and finally decreases corruption opportunities.

The OECD Trade Facilitation Indicators (TFIs) measure progress in areas falling under the WTO TFA. The indicators highlight that, at its entry into force, implementation of the various substantive provisions of the TFA was well under way. While digitalisation and the flow of data across borders can
support efficient customs services and the implementation of the TFA, digitalisation of clearance processes lags behind in many customs and other border administrations. A lack of ICT infrastructure is one reason for this. More progress is also needed to improve coordination between public authorities within and between countries (See figures 1.5 and 1.6).

**Figure 1.5. Automation tools in place, by type of tool and by country grouping**


**Figure 1.6. Automation tools for domestic border agency co-operation**

Holistic approaches are required to deal with weak links or bottlenecks in terms of both physical and digital connectivity in the trade logistics chain, whether between logistics modes, between countries or between systems. For instance, good maritime connectivity requires not only efficient port infrastructure and competitive shipping lines, but also efficient hinterland services. Co-ordination at the regional scale has the potential to maximise returns to infrastructure investments. Also, digital connectivity requires systems that are capable of exchanging information seamlessly. This raises issues such as interoperability, and more broadly constraints preventing the continuity of information flows. Failure to consider these issues can substantially limit the gains from digitalisation.

Finally, digital trade changes the way goods are traded (increasing the volume of small value shipments traded, as well as the importance of parcel services as an export pathway and consolidation of containers) and who trades (i.e. micro, small and medium enterprises, or MSMEs). These “new” types of trade flows require customs and other border authorities to think about updating their systems to ensure an appropriate balance between control and facilitation for imports and exports.

**CHAPTER 4. THE CONTRIBUTION OF SERVICE TRADE POLICIES TO CONNECTIVITY AND DEVELOPMENT**

*World Trade Organization*

Services trade policies can play a fundamental role in addressing the difficulties faced by a number of developing countries in connecting to the international trading system, thereby reducing economic isolation. Indeed, well-functioning services markets are key to advancing both physical and digital connectivity. Services occupy a central place in both domestic economies and international economic relations. They generate more than two-thirds of world GDP and employ the greater proportion of workers in the large majority of countries. Services account for 49% of world trade, compared with 33% for manufacturing and 18% for the primary sector when measured in value added terms. Services are also the predominant destination of foreign direct investment, representing approximately two thirds of world foreign direct investment (FDI) stock.

Services have a fundamental impact on achieving the 2030 Sustainable Development Goals given their weight in domestic economies, as well as their multi-faceted significance for trade. This is not only in relation to economic performance in general, but also to their role in specific areas such as energy, environment, health or education. This view is largely shared by developing country governments. As illustrated in Figure 1.7, respondents to the *OECD/WTO aid-for-trade monitoring exercise* considered that trade in services could make a significant contribution to the achievement of Sustainable Development Goals.
Figure 1.7. Partner views of SDGs that growth in services trade may help achieve

Can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda?

If, so which ones will be helped by growth in services? In percent of partner country responses


StatLink: http://dx.doi.org/10.1787/888933525360
Services help connecting economies to the international trading system and the global trading system through four main channels. First, services provide the basic infrastructure on which trade in goods relies. A diversity range of services is necessary to bring final goods from their production site to consumers across borders. The more expensive or inadequate the underlying services, the harder it is to trade goods. Second, services are key enablers of global value chains (GVCs), which now play a preponderant role in connecting economies through trade. Services permit the coordination of GVCs, but also provide increasingly significant inputs to the production of goods. Thus efficient services are essential for industrialisation and trade. Third, services are key enablers of the digital supply of services and the functioning of e-commerce more generally. Telecommunication and IT services can have a transformational impact on economic development. They provide the basic infrastructure that allows for a range of services to be provided digitally and for goods to be offered and purchased online. Fourth, services supplied online enhance connectivity by providing developing countries with new export opportunities. Their share of world services trade has jumped and a number of developing countries have experienced the most rapid export growth in certain services segments.

Services policies play a fundamental role in connecting countries; when trade-facilitating, they promote connectivity, when trade restrictive, they tend to limit it. Services trade costs are much higher on average than for trade in goods. Barriers to trade in services contribute largely to such costs, which are relatively high and widespread. Sectors essential to physical connectivity (e.g., transport) and to digital connectivity (e.g., telecommunications) face trade restrictions in a number of countries. Recent research has found that services trade policies can limit—or enhance—connectivity in different ways. Services sectors facing lower trade costs—their associated in part with lower services barriers—have been found to be more productive and to have higher productivity growth. Restrictive services policies limit physical connectivity. For example, policy restrictions in the road transport sector increase the price of trucking services and raise trade costs, especially for landlocked countries.

Services trade restrictions also negatively affect foreign investment, as well as the export of manufactured products. Further, countries that have introduced quality regulation—including allowing competition—have had greater success than others in developing their digital economy. Such regulatory settings are key to driving investment in information and communications technology (ICT) and uptake. Bridging the digital divide therefore hinges in significant part on such government policies.

Over the past 25 years, the regulation of the telecommunication sector has undergone fundamental transformations, as the large majority of countries has moved from monopolies to regulatory environments encouraging effective competition, with lower barriers to entry and often privatised state-owned incumbents. Competition in the telecommunications sector has reduced prices and increased penetration levels.

As reported by the UN Broadband Commission, a study of 165 countries between 2001 and 2012 showed that competitive markets had mobile broadband penetration levels that were 26.5% higher than those countries without competitive markets. Many studies have also found that this change
in policy approach has been associated with enhanced affordability, as well as higher quality and
greater diversity of telecommunication services. Accordingly, adequate trade and investment poli-
cies in the telecommunication sector, supported by appropriate regulatory frameworks, figure as key
building blocks to develop quality infrastructure and help reduce the digital divide, and consequently
provide a platform to take advantage of digital opportunities.

CHAPTER 5. SPANNING THE INTERNET DIVIDE TO DRIVE DEVELOPMENT

International Telecommunication Union

Rapid growth in ICT access and use as well as the evolution towards a global information society,
promise new development opportunities for everyone. Internet uptake has been found to bring
great benefits for people, governments, organisations and the private sector. It has opened up new
communication channels, provided access to information and services, increased productivity, fos-
tered innovation, and facilitated trade in goods and services. Information and communications
connectivity and use are key building blocks of the digital economy, and indispensable drivers of
e-commerce.

The importance of infrastructure and connectivity is recognised in the 2030 Agenda in Sustainable
Development Goal 9 on industry, innovation and infrastructure. It issues a call to “significantly increase
access to information and communications technology and strive to provide universal and affordable
access to the Internet in least developed countries by 2020.” Yet while the increasingly ubiquitous,
open, fast and content-rich Internet has changed the way many people live, communicate and do
business, major differences continue to exist in ICT access, use, and affordability, in particular in terms
of broadband Internet access and use.

The benefits of the Internet are still unavailable to over half the world’s population: 3.9 billion people
globally remain offline (Figure 1.8). Many of these people live in the least developed countries (LDCs),
where 15% of the population are using the Internet. Furthermore, in the vast majority of countries,
there is a rural urban divide and the proportion of men using the Internet is higher than that of
women; the gender gap is particularly pronounced in the LDCs. ICT infrastructure, connectivity and
quality of service in the least developed countries are lagging behind the rest of the world.

Policy makers must make sure they address and overcome important infrastructure bottlenecks,
in terms of both national backbones and international Internet connectivity. Similarly, fixed- and
mobile-broadband prices remain high for the world’s poorest countries, and unaffordable for low-
income population groups. Moreover, developing countries, and in particular the LDCs, rely almost
exclusively on mobile-broadband networks to deliver Internet access to end users, including many
businesses. Although 3G and 4G (or higher) mobile-broadband networks have reached unprece-
dented levels of population coverage, their speed—or latency (the amount of time it takes for a data
packet to traverse a network, which affects the quality of a connection—is inferior to that of fibre
broadband networks, which continue to provide a more reliable and often cheaper option for data
intensive applications.
There are a number of important steps governments, and in particular the LDCs, can take to create an enabling regulatory environment that will help to stimulate investment and increase ICT access and use. Two-thirds of all LDCs are still in either the first or the second generation of regulation and need to urgently carry out basic reforms, including the promotion of privatisation, liberalisation, and intra-platform competition. Other important reforms for many LDCs include the removal of entry barriers to foreign ownership and investment. When private investment is not sufficient, it is possible to look into direct government investment; take advantage of public-private partnerships; use universal service funds and obligations to bring services to areas that provide limited business opportunities; and provide tax incentives for investments.

Yet while Internet infrastructure, access and quality of service remain important barriers to uptake, more people have access to Internet services than actually use them. To bring more people online, broader socio-economic factors and inequalities, outside the ICT ecosystem, need to be addressed. Education levels, in particular, are strong determinants of whether or not, and how, people use the Internet. Citizens need both digital and analogue skills to fully benefit from the opportunities of the information society. The availability of relevant local content is also critical to bring more people online.
CHAPTER 6. IMPROVING THE E-TRADE ENVIRONMENT

World Bank Group

The strong growth of e-trade presents a number of opportunities for developing countries. First, lowering of trade costs through digital connectivity and e-commerce creates opportunities for new firms and entrepreneurs to participate in trade, as well as for entry into new markets. It also has the potential to help the extreme poor overcome some of the typical constraints faced in making the most of trade opportunities, although poverty still presents many challenges to involvement in e-trade. Traditional trade barriers also remain relevant.

The growing e-trade sector has the potential to act as a force for economic growth, expanding and diversifying exports and fostering inclusion by facilitating access by MSMEs to international markets. Importantly, these benefits are not reserved to global leaders in innovation and digital technologies; they are available to countries at all levels of economic development, as well as industries at different stages of development in one same economy. Figure 1.9 provides a stylised breakdown of what economies at different levels of development can gain from the various types of e-trade.

The benefits from e-trade include increased competitiveness for countries at all levels of development, with productivity gains for all sectors of the economy. This includes traditional sectors such as agriculture, through online services that in their diversity range from market and weather information to tools for remote soil analysis and stock management.

Figure 1.9. A stylised model of e-trade benefits at different levels of development

Source: World Bank
Moreover, developing countries increasingly benefit from e-trade as a tool for creating niches for high-value goods, sold and delivered directly to consumers across the globe, such as Pakistani pashminas and Kenyan jewellery. LDCs are also engaging in this process. Finally, more advanced economies, as well as more e-trade savvy industries in developing countries, can offer high value-added business-to-business services that link into global value chains.

High- and low-income countries alike, therefore, have good reasons to address the many challenges that e-trade presents. Important laws and regulations for e-trade, concerning areas such as privacy, consumer protection or intermediate liability, are still unclear and inconsistently applied even in high-income countries, bringing uncertainty to international digital markets. Countries at all development levels still encounter substantial trade costs, which disproportionally affect e-trade shipments. Access to digital connectivity, as well as solutions for digital payments, remain patchy and often inequitable, in particular in developing countries. Also, many developing countries and particularly LDCs have an important shortage of digital skills and, especially, of capacity for digital entrepreneurship.

Taking advantage of e-trade opportunities requires a solid understanding of the different types of e-trade, as well as better data on e-trade flows. It also requires thorough analysis of the drivers of e-trade competitiveness, including the key foundations for connectivity and the enabling conditions for participation in e-trade. There has been little systematic analysis of the drivers of e-trade competitiveness at the country level, underlining the need for the partners in the Aid for Trade Initiative to engage more actively in this area in the years ahead.

CHAPTER 7. HARNESSING E-COMMERCE FOR SUSTAINABLE DEVELOPMENT

United Nations Conference on Trade and Development

While global trade growth has been stagnant for several years, e-commerce has been growing rapidly. According to estimates by the United Nations Conference on Trade and Development (UNCTAD), between 2013 and 2015 the value of online trade accelerated upwards, from USD 16 trillion to USD 25.3 trillion. The lack of comprehensive official statistics on e-commerce is a major challenge for mapping e-commerce uptake and measuring its impact on development. Available data and estimates show that in terms of value, business-to-business (B2B) e-commerce represents the lion’s share of e-commerce (89%), whereas business-to-consumer (B2C) appears to be expanding faster. Business-to-government e-commerce is also on the rise and offers an entry point for many developing countries.

China and the United States had the largest B2C e-commerce markets in 2015, with USD 617 billion, and USD 612 billion, respectively. The United States, however, was the leader in B2B sales, at more than USD 6 trillion, well ahead of Japan (USD 2.4 trillion). In the ten major e-commerce economies for which data were compiled, e-commerce sales corresponded to more than a third of the aggregate GDP.
While global e-commerce is still dominated by developed countries, the highest growth is observed in developing regions, especially in Asia. An estimated 1.6 billion people around the world are expected to make at least one online purchase in 2018; 75% of them will be from developing and transition economies. Factors such as firm size and rural locations significantly affect the ability of enterprises to sell and buy online. The extent to which different countries, individuals and enterprises engage in e-commerce varies greatly, giving rise to a multi-faceted digital divide.

**Figure 1.10. The E-trade for All analytical framework for e-commerce**

Digital connectivity is a necessary, but not sufficient, condition to engage in ecommerce. UNCTAD’s e-Trade for All analytical framework for e-commerce features six key policy areas that need to be addressed in national e-commerce strategies: 1) ICT infrastructure, 2) payment solutions, 3) trade logistics, 4) e-commerce skills, 5) legal frameworks and 6) access to financing (Figure 1.10).
Figure 1.11. E-commerce readiness, by component indicators and geographic region

**SHARE OF INDIVIDUALS USING THE INTERNET**
(2014 or latest)

<table>
<thead>
<tr>
<th>Region</th>
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<td>Developed countries</td>
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<td>Transition economies</td>
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</tr>
<tr>
<td>Southern, Eastern and SE developing Asia</td>
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<tr>
<td>Africa</td>
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</table>

**SHARE OF INDIVIDUALS AGE 15+ WITH CREDIT CARD**
(2014 or latest)

<table>
<thead>
<tr>
<th>Region</th>
<th>Score (out of 100)</th>
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<tbody>
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</tr>
<tr>
<td>Southern, Eastern and SE developing Asia</td>
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</tr>
<tr>
<td>Transition economies</td>
<td>12</td>
</tr>
<tr>
<td>Latin America and the Caribbean</td>
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<td>Africa</td>
<td>3</td>
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**SECURE SERVERS PER MILLION PEOPLE**
(normalized, 2014)

<table>
<thead>
<tr>
<th>Region</th>
<th>Score (normalized)</th>
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<tr>
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<tr>
<td>Transition economies</td>
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<tr>
<td>Africa</td>
<td>39</td>
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</tbody>
</table>

**UPU POSTAL RELIABILITY SCORE (2013-14)**

<table>
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<th>Score (out of 100)</th>
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<td>Transition economies</td>
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<td>Southern, Eastern and SE developing Asia</td>
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<td>Africa</td>
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</tbody>
</table>

Note: Latest data available.


StatLink: [http://dx.doi.org/10.1787/888933525398](http://dx.doi.org/10.1787/888933525398)
The UNCTAD B2C E-commerce Index (Figure 1.11) groups indicators to help policy makers assess to what extent their economies are e-commerce ready and what areas are in greatest need of improvement. The Index comprises four readiness indicators: (i) Internet use penetration, (ii) secure servers per million inhabitants, (iii) credit card penetration, and (iv) postal reliability. The 2016 Index covers 137 economies, which represent 96% of the world population and 99% of global GDP.

The Index shows that e-commerce readiness varies by region (Figure 1.11). Just over one-fifth of the population in Africa uses the Internet, compared to two-thirds in Western Asia. While Western Asia and transition economies fare well on most indicators, their credit card availability is average. Overall, Asia needs to boost Internet penetration, which currently stands at just over one-third of the population, as well as the number of secure servers. In Latin America and the Caribbean, the main barriers appear to be low credit-card penetration and relatively poor postal reliability. Africa ranks the lowest in all the indicators. Unless there is improvement in the underlying transaction and logistics processes, African online shopping is likely to remain confined to wealthier populations in urban areas. In all regions, there is a prominent divide when readiness is disaggregated by gender.

There is growing interest in examining the development dimension of e-commerce. E-commerce can be associated with reduced transaction costs, shorter customs clearance times, better supply chain management, the possibility of reaching new markets and new customers, enhanced productivity, increased inclusiveness, and greater consumer choice, just to name a few of the potential benefits. However, such advantages do not materialize automatically and e-commerce also poses a number of potential challenges to development. For example, uneven access to ICTs can lead to an inequitable distribution of the benefits of e-commerce. More research is needed to fully explain the development impact of e-commerce and to enable policy makers to make well informed decisions.
CHAPTER 8. CLOSING SMALL-BUSINESS AND GENDER CONNECTIVITY GAPS

International Trade Centre

Digital connectivity is enabling firms of all types to connect to suppliers and customers around the world. However, firm-level data show that there is a significant connectivity gap between small and large firms. Compared to large firms, small firms are ten times less likely to have a business website and eight times less likely to use email. This is a problem, as poor digital and physical connectivity lowers the likelihood of firms engaging in international markets (Figure 1.12).

Figure 1.12. Relative proportions of small and large firms with a business website

![Map showing relative proportions of small and large firms with a business website](image)

*Note:* Gaps are calculated on a percentage point basis. For example, if 40% of small firms have a business website compared to 60% of large firms, the gap is 20%.


MSMEs in the LDCs face the biggest barriers, as the connectivity gap for small firms in these countries, compared to large firms, is much larger than the gap observed in more developed countries. To support MSMEs in connecting to global markets, policy makers can promote e-literacy, encourage firms to digitalise their production processes and ensure that national ICT infrastructure meets the demands of consumers and firms alike.
E-commerce is transforming the global business landscape at an unprecedented speed. The e-commerce process chain is composed of four stages: establishing an online business, international e-payments, cross-border delivery and aftersales services. In order to enable this chain to function effectively, it is urgent that policy makers address issues such as the creation of national strategies for e-commerce growth, the establishment of regulations for the prevention of online fraud, and the facilitation of customs and other border procedures (Figure 1.13).

**Figure 1.13. E-commerce process chain**


A growing body of firm level research associates exporting with higher firm level productivity, particularly among MSMEs. ITC field work suggests though that the exporter productivity premiums of women-owned firms are roughly half the size of comparable men-owned firms. Part of the reason for this may be due to lower use of connectivity technologies, which often help firms find new buyers and suppliers, by women. For example, women-managed firms are 12% less likely to use email than men-managed firms. Discrimination at the border may also be a factor that contributes to reducing the benefits of trade. Digital tools like single windows eliminate the need for a large number of personal interactions, which can sometimes hinder women getting their goods across the border.

**Figure 1.14. Beneficial outcomes from women and girls having online access**

*Source: Adapted from Intel (2012), Women and the web.*

It is a known fact that women face greater barriers to trade. The obstacles range from having to pay larger bribes to gender-based violence. Digital solutions that remove the need for face-to-face interactions when trading, for example the “single window”, can help reduce the negative incentives that women running a business face. Firm-level data also suggest that women-owned firms sometimes
use technologies differently than those earned by men. Women-led companies in some East African countries are more likely to use mobile money as a means of paying employees and suppliers than men-led companies. This may be due to the advantages that mobile money offers women in terms of providing an independent and protected mechanism to save money (Figure 1.14).

The same data also show that firms trading internationally employ more women; if the company is women-led, an even higher share of employees is female. These findings boost the rationale behind trade-related technical assistance programmes that focus on helping women-owned enterprises enter international markets. To promote access by women to competitiveness-boosting digital technologies, policy makers should establish dedicated programmes to teach girls e-skills, increase online content promoting women’s participation, and integrate the gender dimension into trade promotion initiatives and national ICT strategies.

CHAPTER 9. PROMOTING TRADE INCLUSION IN THE LEAST DEVELOPED COUNTRIES

Enhanced Integrated Framework

Most people in the LDCs do not have access to affordable Internet connections (Figure 1.16). Improving connectivity and access to information could help make trade more inclusive and bring larger gains to the LDCs, in particular for the most isolated groups—namely women and people living in rural areas.

LDC digital connectivity is improving, and this progress is expected to continue. Even among those online though, the potential offered by digital connectivity is far from being fully exploited. High costs for setting up the physical infrastructure and the education required to fully exploit the Internet’s potential are only two of the obstacles perpetuating the gap between LDCs and the rest of the world.

Figure 1.15. Generations of regulation

Figure 1.16. Internet users per 100 inhabitants in the LDCs, 2015

Source: ITU

StatLink: http://dx.doi.org/10.1787/888933525417
Expectations about ICT regulation have changed dramatically in the past decade. In a world in which more than half of the world’s population is not using the Internet, ICT regulators must balance commercial incentives with wider social and economic goals, notably connecting the unconnected. As profound change seeps ICT markets, challenges are many – and the role of ICT regulation is ever more central. Regulation is needed that encourages the growth of networks, the provision of services and the diffusion of content, devices and applications in an affordable, competitive and safe way in particular among LDCs. Only one LDC – Uganda – has attained the ITU’s fourth generation of regulation, joining the club of some of the most advanced countries in terms of ICT regulation.

Research suggests that best-practice regulation does matter, and that both the design and the effective enforcement of regulatory frameworks are essential for broadband markets to thrive. Good regulation has an impact. Regulators need to ensure that market opportunities outweigh the challenges, while protecting consumers’ interests. The LDCs need to come up with their own balanced mix of regulatory incentives and obligations to deliver on their regulatory goals and open the way to investment, innovation and market growth.

LDC governments have a major role to play in accelerating the uptake of new technologies. They shape the enabling environment for businesses and can ensure that ICT policies and regulations benefit consumers by facilitating greater access at lower prices. The introduction of Internet-based government services is growing in the LDCs, which will help to provide services more efficiently to businesses and citizens.

CHAPTER 10. PRIVATE SECTOR AID-FOR-TRADE PRIORITIES IN THE DIGITAL ERA

Business for eTrade Development

Technology-powered trade is changing the patterns, players and possibilities of world trade. The private sector—from online merchants to e-commerce platforms, logistics companies, payment providers, IT companies and others—makes digital trade move. This means that the private sector is in the closest proximity to the opportunities, challenges, and e-commerce solutions to development issues. For this reason, private sector participation is critical to inform and guide policy making on e-commerce issues around the world. In partnership with the public sector, the private sector can develop new solutions to unlock e-commerce markets and promote cross-border e-commerce.

Company characteristics shape the perceptions of barriers to e-commerce. In every country, small companies tend to be considerably more affected by the various obstacles to e-commerce than large companies, with access to finance and e-commerce logistics posing particularly steep challenges for small businesses (Figure 1.17). Mid-size and large companies, meanwhile, wrestle most with logistics and digital and other regulations.
Figure 1.17. Merchants’ perception of obstacles to cross-border e-commerce, by company size

For trade policy makers, the challenges articulated by companies engaged in e-commerce require a rethink of the policy toolkit for trade, including trade rules, export promotion, trade facilitation, export credit, and trade infrastructure. In all these areas, trade policy makers intent on catalysing e-commerce need to work closely with ICT, finance ministries and regulators—as well as with the private sector—given that it is businesses that have the first-hand grasp of the challenges to e-commerce, as well as the corresponding solutions.

Some of the priorities to empower small businesses, in particular, to enter into e-commerce involve capacity building and new approaches including: simplified, paperless one-stop border clearance processes; better access to finance; improved regulatory environments; improved public-private policy dialogue on e-commerce policies; and funding for e-commerce development via social impact bonds.

Source: Suominen (2017), E-commerce development survey and index.

StatLink: [http://dx.doi.org/10.1787/888933525436](http://dx.doi.org/10.1787/888933525436)
CHAPTER 11. FINANCING CONNECTIVITY

Organisation for Economic Co-operation and Development

A total of USD 333.1 billion has been disbursed for financing aid-for-trade programmes and projects since the Aid for Trade Initiative was launched in 2006. To date, more than three-quarters of total aid-for-trade disbursements have financed projects in four sectors: transport and storage (28.8%), energy generation and supply (21.8%), agriculture (17.8%), and banking and financial services (11.4%). In addition, USD 245 billion in trade-related other official flows (OOF) has been disbursed since 2006, of which 76% is from international financial institutions. Most of this non-concessional funding has been for projects in economic infrastructure (47.9%) and for building productive capacity (51.3%); it has been invested almost exclusively in middle income countries (94.6%).

In 2015, aid-for-trade commitments reached USD 53.9 billion, an increase of USD 5.4 billion over 2014 and an additional USD 31.6 billion compared with the 2002-05 baseline average. Commitments for trade-related OOF increased by USD 5 billion to reach USD 60.1 billion, more than four times the 2002-05 baseline average. Commitments for economic infrastructure reached USD 31.8 billion, up 14.3% compared to 2014.

OECD (2015) found that total infrastructure investments in developing countries amounted to roughly USD 1 trillion in 2013, of which more than half was financed by developing country governments and one-third by the private sector. Official development partners finance USD 55 billion of these infrastructure investments; bilateral donors financed around 46% and multilaterals 54% of this total amount.

Many governments over the past two decades have sought to tap private sector investment and know-how through public–private partnerships (PPPs) to build and operate infrastructure – a trend that is increasingly evident. Examples are, for instance, the Programme for Infrastructure Development in Africa or the Master Plan for Connectivity 2025 of the Association of Southeast Asian Nations. Other approaches are based on transport corridors that are of particular relevance for landlocked countries. The most ambitious of these approaches is China’s Belt and Road Initiative.

The case stories show that improving trade-related infrastructure helps to reduce transport costs, which in turn increases competitiveness and boosts trade flows. These impacts can lead to increased welfare and higher incomes and thereby reducing poverty. The case stories also underscore the role of the private sector in infrastructure delivery. Donors also have an important role to play in boosting private sector investment in infrastructure by lending technical support to governments seeking to attract funds, actively engaging their private sector arms in infrastructure projects, and providing effectively-designed risk-mitigation mechanisms.
Figure 1.18. Aid-for-trade commitments and disbursements by category, 2002-15

USD BILLION, 2015 CONSTANT

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<th></th>
<th>COMMITMENTS</th>
<th>DISBURSEMENTS</th>
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<td>2012-14</td>
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<td>50</td>
</tr>
<tr>
<td>2015</td>
<td>60</td>
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</table>


Aid commitments for projects in Information and Communications Technology (ICT), mostly in the form of technical assistance for regulatory reform, stood at USD 560 million in 2015. Information and communications technology hardware investments were largely financed by the private sector. The 2017 OECD-WTO monitoring exercise found that ICT is prioritised in the development strategy of two-thirds of the donors, followed by e-government and e-commerce (58% and 50% respectively). Nearly all partner countries (90%) anticipate a need for future assistance in this area. Donors also report that this area is attracting growth in demand.

The African Development Bank promotes connectivity through the Connect Africa Initiative. Public institutions in developing countries are increasingly getting involved in ICT infrastructure development. For instance, the government of Pakistan has embraced the digital economy and now offers a wide range of services online. The case of Tonga offers a good example of the potential of ICT infrastructure to provide small islands and landlocked countries an opportunity to overcome the high transaction costs they face. ICT applications have been widely used to improve lives in rural agricultural communities, offering them better networking opportunities and facilitating access to advanced technologies. Furthermore, ICT enables farmers to enter new markets and gain access to digital services, such as credit or crop failure insurance, or to consult the latest weather reports. Large multinational companies have also been active in promoting access to e-commerce for small and medium enterprises. Several of these case stories illustrate the opportunities digital technologies offer to increase private sector engagement in development.
CHAPTER 12. AID FOR INCLUSIVE TRADE AND POVERTY REDUCTION

World Trade Organization

A growing body of evidence highlights the effectiveness of aid for trade in generating positive trade outcomes. The focus on capturing trade outcomes (e.g. increases in exports or reductions in trade costs) is now being complemented by an increasing focus on tracing the impacts of aid for trade interventions on poverty reduction, in particular for women, on whom the burden of poverty falls heaviest. Poor connectivity is strongly associated with poverty. Regions with higher poverty rates score lower on the World Bank’s Logistics Performance Index and the World Economic Forum’s Enabling Trade Index. Doing Business indicators, as illustrated in Figure 1.19, demonstrate that the time and cost to clear customs are higher in regions with lower per capita incomes.

Figure 1.19. Time and cost to export and GDP per capita, by region


StatLink : http://dx.doi.org/10.1787/888933525474
A similar association is found between the lack of digital connectivity and poverty. As illustrated in Figure 1.20, Internet use is lower in regions with lower per capita incomes. Furthermore, for women and rural populations, limited digital and physical connectivity, together with socio-cultural and other regulatory factors, intensify the burden of poverty.

Improved physical and digital connectivity are lowering trade costs and reducing poverty. Digital approaches to trade facilitation can reduce bottlenecks at borders, increase revenues, and facilitate the movement and participation of small traders and women in cross-border trade. Internet access reduces distance and information asymmetries, helping entrepreneurs earn income by selling online. Mobile money innovations promote financial inclusion by alleviating some of the constraints of traditional financial methods, particularly for women.

Both developing countries and donors consider that aid for trade can contribute to 2030 Agenda, in particular Sustainable Development Goal (SDG) 9 on industry, innovation and infrastructure; SDG 8 on decent work and economic growth; and SDG 1 no poverty (Figure 1.21). Furthermore both groups have expressed their interest in collaborating with various stakeholders, including with the private sector, to work towards the achievement of the 2030 Sustainable Development Goals.

**Figure 1.20. Poverty rates by region and percentage of Internet users**

Source: World Bank, World Development Indicators (2008-2014 average); ITU, World Telecommunications/ICT Indicators, Internet Users (2007); World Bank Regional Classification

[http://dx.doi.org/10.1787/888933525493](http://dx.doi.org/10.1787/888933525493)
Figure 1.21. Aid-for-trade contribution to the SDGs

StatLink http://dx.doi.org/10.1787/888933525512

Table 1.A1.1. Overview of responses to the OECD-WTO aid-for-trade monitoring and evaluation exercise, 2017

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<th>Donors</th>
<th>South-South providers</th>
<th>Regional economic communities/transport corridors</th>
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Table 1.A1.2. Partner country responses

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</tr>
<tr>
<td>Least developed countries (28)</td>
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### Table 1.A1.3. Donor agencies

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</tr>
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</table>

### Table 1.A1.4. Providers of South-South co-operation response

| Country(s) | Brazil, Chile, Indonesia |

### Table 1.A1.5. Regional and transport corridor responses

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<td>Latin America and the Caribbean (3)</td>
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REFERENCES


ITU (2017), Global ICT Regulatory Outlook, International Telecommunications Union, Geneva


NOTES

1. After the 1 February deadline for the monitoring exercise, questionnaires were submitted by Albania, Guyana and the Asian Development Bank; 15 case stories (11 from public sector and 4 from private sector) were also received. These questionnaires and case stories have been uploaded to the joint OECD-WTO website, but are unfortunately not part of the analysis in this report.

2. Transactions known as OOF are those made by the official sector with countries on the DAC List of ODA Recipients, but which do not meet the conditions for ODA eligibility, either because they are not primarily aimed at development or because they have a grant element of less than 25%.
Aid for Trade at a Glance focuses on trade connectivity, which is critical for economic growth, inclusiveness and sustainable development. Physical connectivity enables the movement of goods and services to local, regional and global markets. It is closely intertwined with digital connectivity which is vital in today’s trade environment. Yet, the Internet remains inaccessible for 3.9 billion people globally, many of whom live in the least developed countries.

The report builds on the analysis of trade costs and extends it into the digital domain, reflecting the changing nature of trade. It seeks to identify ways to support developing countries – and notably the least developed – in realising the gains from trade. It reviews action being taken by a broad range of stakeholders to promote connectivity for sustainable development, including by governments, their development partners and by the private sector. One message that emerges strongly is that participation in e-commerce requires much more than a simple internet connection.

This pocket edition includes excerpts from chapters contributed by the EIF, ITC, ITU, OECD, UNCTAD, World Bank, WTO, and Business for eTrade Development.

Consult the full publication on line at:
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