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1. Overview

Table III.1

World trade in commercial services by category, 2014

(Billion dollars and percentage)

	Value			Share		
	2014	2005	2010	2012	2013	2014
Exports						
All commercial services	4940	100.0	100.0	100.0	100.0	100.0
Goods-related services	160	3.6	3.2	3.5	3.2	3.2
Transport	955	22.4	21.3	20.5	19.9	19.3
Travel	1240	26.4	24.7	24.8	25.2	25.1
Other commercial services	2585	47.7	50.7	51.2	51.7	52.4
Imports						
All commercial services	4780	100.0	100.0	100.0	100.0	100.0
Goods-related services	105	2.5	2.1	2.1	2.2	2.1
Transport	1225	27.3	26.5	26.9	26.1	25.6
Travel	1165	25.9	23.1	23.3	23.8	24.4
Other commercial services	2290	44.2	48.3	47.6	47.8	47.9

Note: For information on asymmetries, see the Metadata.

Table III.2

Growth of commercial services exports by category and by region, 2005-2014

(Annual percentage change)

		World	North America	South and Central America	Europe	CIS	Africa	Middle East	Asia
		Commercial services							
	2005-10	8	8	9	6	12	9	...	12
	2013	5	5	3	7	10	-3	2	3
	2014	5	3	1	6	-8	6	7	6
Goods-related services									
	2005-10	6	12	-12	7	11	16	19	3
	2013	-2	7	7	15	-8	-31	-16	-27
	2014	4	19	9	4	-22	36	-13	2
Transport									
	2005-10	7	6	9	6	12	10	9	9
	2013	2	3	5	5	7	2	-10	-3
	2014	2	2	-4	3	-3	4	11	1
Travel									
	2005-10	7	5	7	3	9	8	15	13
	2013	7	7	4	8	9	-8	4	9
	2014	4	3	5	5	-13	6	10	5
Other commercial services									
	2005-10	9	10	17	8	16	11	...	14
	2013	6	4	0	7	17	0	9	6
	2014	6	2	0	7	-8	6	1	10

2. Goods-related services

Table III.3

World trade in goods-related services by region, 2014

(Billion dollars and percentage)

	Value	Share		Annual percentage change			
	2014	2010	2014	2010-14	2012	2013	2014
Exports							
World	160	100.0	100.0	6	14	-2	4
North America	21	12.3	13.3	8	6	7	19
South and Central America	4	2.3	2.5	9	1	7	9
Europe	86	54.4	54.3	6	-4	15	4
European Union (28)	83	52.8	52.6	6	-1	12	3
Commonwealth of Independent States (CIS)	6	5.5	3.5	-5	7	-8	-22
Africa	2	2.0	1.2	-6	-2	-31	36
Middle East	0	0.3	0.2	-3	20	-16	-13
Asia	39	23.3	24.9	8	61	-27	2
Imports							
World	105	100.0	100.0	7	2	12	1
North America	9	9.2	8.3	4	1	-3	0
South and Central America	0	0.2	0.5	30	25	-3	85
Europe	52	40.9	51.0	13	2	38	-2
European Union (28)	48	35.7	46.6	14	6	38	-2
Commonwealth of Independent States (CIS)	2	1.5	2.4	20	27	14	1
Africa	1	0.5	0.7	17	6	30	34
Middle East	0	0.1	0.1
Asia	38	47.6	36.9	0	1	-10	4

Note: For information on asymmetries, see the Metadata.



Table III.4

Major exporters and importers of goods-related services, 2014

(Billion dollars and percentage)

	Value	Share		Annual percentage change			
	2014	2010	2014	2010-14	2012	2013	2014
Exporters							
European Union (28)	83.1	52.8	52.6	6	-1	12	3
Extra-EU (28) exports	45.5	25.0	28.8	10	1	12	16
China a	22.9	14.8	14.5	-6
United States	19.6	11.1	12.4	9	6	8	20
Singapore	8.0	5.1	5.1	6	-2	11	-1
Switzerland	5.1	3.0	3.2	8	4	11	-1
Korea, Republic of	3.5	1.8	2.2	11	15	6	18
Russian Federation	3.2	3.3	2.0	-6	0	5	-22
Japan	2.3	0.5	1.5	40	10	32	168
Morocco	1.7	1.8	1.1	-6	-3	-34	39
Ukraine	1.6	1.4	1.0	-3	9	-14	-32
Canada	1.5	1.1	0.9	1	7	-6	7
Honduras	1.4	0.9	0.9	5	-3	8	7
Norway a	0.8	0.6	0.5	...	-42	11	...
Nicaragua	0.6	0.3	0.4	15	13	14	5
Costa Rica	0.6	0.4	0.4	8	20	5	-12
Above 15	155.0	99.0	98.6	-	-	-	-
Importers							
European Union (28)	47.8	35.7	46.6	14	6	38	-2
Extra-EU (28) imports	16.1	11.6	15.7	15	13	41	-11
Hong Kong, China	13.9	24.4	13.5	-8	0	-16	-8
Japan	12.0	10.8	11.7	9	0	-9	40
Korea, Republic of	8.7	9.0	8.4	5	-2	-6	0
United States	7.6	8.8	7.4	2	-3	-4	0
Switzerland	2.0	2.4	1.9	1	-4	27	-32
Russian Federation	1.8	1.2	1.8	19	25	18	-10
Norway a	1.3	1.3	1.3	...	10	2	...
Canada	0.8	0.3	0.8	38	103	15	12
China a	0.7	0.9	0.7	-34
Singapore	0.7	0.8	0.6	1	-3	1	-2
Australia	0.5	0.3	0.5	17	20	38	-30
Indonesia	0.5	0.3	0.5	21	192	-35	27
Turkey	0.4	...	0.3	...	53	25	25
Kazakhstan	0.3	0.0	0.3	67	-8	9	488
Above 15	100.0	...	96.3	-	-	-	-

a Secretariat estimate.

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.

Table III.5

Major exporters and importers of manufacturing services on physical inputs owned by others, 2013 and 2014

(Million dollars and percentage)

	Value		Share in 10 economies	Annual percentage change			
	2013	2014		2013	2010-14	2012	2013
Exporters							
European Union (28)	56204	58488	61.3	4	-2	6	4
Extra-EU (28) exports	27854	32838	30.4	4	-3	6	18
China	23257	21421	25.4	-8
Korea, Republic of	2941	3147	3.2	9	17	15	7
Russian Federation	2325	1531	2.5	0	-3	7	-34
Ukraine	1951	1275	2.1	14	15	-6	-35
Honduras	1289	1374	1.4	4	-3	8	7
Morocco	1236	1505	1.3	-18	-3	-34	22
Switzerland	1120	1276	1.2	13	35	1	14
Japan	750	297	0.8	26	18	55	-60
Costa Rica	653	563	0.7	17	24	5	-14
Above 10	91725	90880	100.0	-	-	-	-
Importers							
European Union (28)	26038	27088	44.7	10	13	0	4
Extra-EU (28) imports	8202	6682	14.1	11	33	-11	-19
Hong Kong, China	14956	13746	25.6	-8	0	-16	-8
Korea, Republic of	8649	8647	14.8	7	-2	-6	0
Japan	8009	4933	13.7	0	-3	-8	-38
Russian Federation	324	220	0.6	17	-9	53	-32
Dominican Republic	97	...	0.2	12	-6	12	...
China	79	116	0.1	46
Macao, China	70	...	0.1	6	27	17	...
Belarus	47	26	0.1	89	15	213	-44
Turkey	45	60	0.1	...	57	16	33
Above 10	58315	...	100.0	-	-	-	-

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.



Table III.6

Major exporters and importers of maintenance and repair services, 2013 and 2014

(Million dollars and percentage)

	Value		Share in 10 economies	Annual percentage change			
	2013	2014		2013	2010-13	2012	2013
Exporters							
European Union (28)	24565	24648	42.4	17	2	31	0
Extra-EU (28) exports	11395	12641	19.7	24	16	29	11
United States	16295	19563	28.1	6	6	8	20
Singapore	8118	8035	14.0	9	-2	11	-1
Switzerland	4014	3797	6.9	10	-3	15	-5
Russian Federation	1801	1676	3.1	0	5	1	-7
Canada	1402	1502	2.4	0	7	-6	7
Norway	772	...	1.3	1	-42	11	...
Ukraine	373	295	0.6	-7	-7	-39	-21
Bahrain, Kingdom of	319	...	0.6	20	4	20	...
Malaysia	310	363	0.5	12	-10	17	17
Above 10	57970	...	100.0	-	-	-	-
Importers							
European Union (28)	22747	20706	57.9	38	-10	145	-9
Extra-EU (28) imports	9776	9381	24.9	46	-20	175	-4
United States	7620	7602	19.4	3	-3	-4	0
Switzerland	2913	1900	7.4	16	-6	30	-35
Russian Federation	1725	1625	4.4	33	31	13	-6
Norway	1280	...	3.3	7	10	2	...
Canada	709	791	1.8	49	103	15	12
Australia	701	488	1.8	39	20	38	-30
Singapore	675	664	1.7	2	-3	1	-2
Japan	541	7075	1.4	5	51	-19	...
Indonesia	374	477	1.0	19	192	-35	27
Above 10	39285	...	100.0	-	-	-	-

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.

3. Transport

Table III.7

World trade in transport by region, 2014

(Billion dollars and percentage)

	Value	Share		Annual percentage change			
	2014	2010	2014	2010-14	2012	2013	2014
Exports							
World	955	100.0	100.0	4	2	2	2
North America	104	10.3	10.9	5	4	3	2
South and Central America	29	3.1	3.1	4	0	5	-4
Europe	468	48.5	49.0	4	-1	5	3
European Union (28)	414	43.4	43.3	4	-2	5	3
Commonwealth of Independent States (CIS)	41	3.9	4.3	6	6	7	-3
Africa	29	3.0	3.1	5	6	2	4
Middle East	30	2.8	3.2	7	14	-10	11
Asia	253	28.4	26.4	2	5	-3	1
Imports							
World	1225	100.0	100.0	6	3	3	3
North America	132	10.9	10.7	5	3	5	4
South and Central America	54	4.5	4.4	5	4	4	-6
Europe	403	35.9	32.9	3	-3	6	2
European Union (28)	366	32.5	29.9	3	-3	5	2
Commonwealth of Independent States (CIS)	28	2.4	2.3	5	10	4	-12
Africa	71	5.7	5.8	6	11	1	5
Middle East	113	7.4	9.3	12	10	5	5
Asia	423	33.2	34.6	7	6	-1	6

Note: For information on asymmetries, see the Metadata.



Table III.8

Leading exporters and importers of transport, 2014

(Billion dollars and percentage)

	Value	Share		Annual percentage change			
	2014	2010	2014	2010-14	2012	2013	2014
Exporters							
European Union (28)	413.7	43.4	43.3	4	-2	5	3
Extra-EU (28) exports	184.2	19.9	19.3	3	-1	4	-3
United States	89.9	8.7	9.4	6	5	4	3
Singapore	44.8	4.7	4.7	4	5	0	0
Japan	39.5	4.7	4.1	0	5	-2	0
China	38.2	4.2	4.0	3	9	-3	2
Korea, Republic of	35.3	4.8	3.7	-3	12	-9	-6
Hong Kong, China	31.6	3.6	3.3	1	0	-2	1
Norway	22.1	2.2	2.3	5	4	4	5
Russian Federation	20.5	1.8	2.2	8	10	8	-1
India	18.6	1.6	2.0	9	-1	-3	10
Turkey	14.3	1.1	1.5	11	15	4	9
Switzerland	13.5	1.3	1.4	7	6	6	4
Canada	13.3	1.5	1.4	2	2	-2	-4
Chinese Taipei	11.1	1.2	1.2	3	3	1	10
Egypt	9.8	1.0	1.0	5	8	6	4
Above 15	815.0	85.8	85.5	-	-	-	-
Importers							
European Union (28)	366.3	32.5	29.9	3	-3	5	2
Extra-EU (28) imports	159.8	14.6	13.0	3	-3	6	-2
China	96.2	6.4	7.8	11	7	10	2
United States	94.3	7.6	7.7	6	4	7	4
India	77.3	4.7	6.3	14	4	-6	35
Japan	45.8	4.7	3.7	0	12	-15	-2
United Arab Emirates	45.5	2.6	3.7	15	11	7	5
Singapore	39.3	3.0	3.2	7	7	4	4
Korea, Republic of	31.6	3.1	2.6	1	2	-3	4
Thailand	26.7	2.3	2.2	4	7	-1	-6
Canada	22.4	2.2	1.8	1	-1	-2	-4
Saudi Arabia, Kingdom of	19.9	1.3	1.6	12	16	8	4
Hong Kong, China	18.4	1.6	1.5	4	3	-1	2
Russian Federation	15.4	1.2	1.3	7	7	6	-12
Australia	15.1	1.4	1.2	3	10	-4	-9
Brazil	14.9	1.2	1.2	7	0	7	-2
Above 15	930.0	76.0	75.8	-	-	-	-

4. Travel

Table III.9

World trade in travel by region, 2014

(Billion dollars and percentage)

	Value	Share		Annual percentage change			
	2014	2010	2014	2010-14	2012	2013	2014
Exports							
World	1240	100.0	100.0	7	4	7	4
North America	212	17.3	17.1	6	7	7	3
South and Central America	55	4.5	4.4	6	5	4	5
Europe	483	40.8	39.0	6	-2	8	5
European Union (28)	425	36.1	34.3	5	-3	8	4
Commonwealth of Independent States (CIS)	23	1.8	1.8	8	10	9	-13
Africa	43	4.4	3.4	0	7	-8	6
Middle East	52	4.9	4.2	3	5	4	10
Asia	372	26.3	30.0	10	10	9	5
Imports							
World	1165	100.0	100.0	8	6	8	8
North America	155	14.5	13.3	6	10	4	4
South and Central America	51	4.0	4.3	10	7	10	3
Europe	422	41.8	36.2	4	-4	7	5
European Union (28)	379	38.2	32.5	4	-5	7	6
Commonwealth of Independent States (CIS)	65	4.1	5.6	17	28	22	-5
Africa	26	3.0	2.2	0	-5	-1	1
Middle East	87	7.6	7.5	8	6	6	20
Asia	360	25.2	30.9	14	15	10	13

Note: For information on asymmetries, see the Metadata.



Table III.10

Leading exporters and importers of travel, 2014

(Billion dollars and percentage)

	Value	Share		Annual percentage change			
	2014	2010	2014	2010-14	2012	2013	2014
Exporters							
European Union (28)	425.1	36.1	34.3	5	-3	8	4
Extra-EU (28) exports	142.1	11.2	11.5	7	4	11	4
United States	177.5	14.3	14.3	7	7	7	3
China	56.9	4.8	4.6	6	3	3	10
Macao, China	50.9	2.9	4.1	16	14	18	-2
Thailand	38.4	2.1	3.1	18	25	23	-8
Hong Kong, China	38.4	2.3	3.1	15	16	18	-1
Australia	32.0	3.0	2.6	3	0	-2	2
Turkey	29.6	2.4	2.4	7	1	10	6
Malaysia	22.1	1.9	1.8	5	3	4	5
India	19.7	1.5	1.6	8	1	2	7
Singapore	19.2	1.5	1.5	8	5	2	-1
Japan	18.3	1.4	1.5	8	33	4	21
Korea, Republic of	18.1	1.1	1.5	15	8	9	24
Canada	17.5	1.7	1.4	3	4	2	-1
Switzerland	17.5	1.5	1.4	4	-6	5	4
Above 15	980.0	78.5	79.1	-	-	-	-
Importers							
European Union (28)	378.6	38.2	32.5	4	-5	7	6
Extra-EU (28) imports	126.6	13.2	10.9	3	-5	2	7
China	164.9	6.4	14.1	32	40	26	28
United States	111.4	10.1	9.6	6	12	4	6
Russian Federation	50.4	3.1	4.3	17	30	25	-6
Canada	33.8	3.5	2.9	3	5	0	-4
Australia	26.3	2.6	2.3	4	3	2	-8
Brazil	25.6	1.9	2.2	12	5	12	2
Saudi Arabia, Kingdom of	24.1	2.5	2.1	3	-1	4	37
Singapore	23.9	2.2	2.1	6	7	5	-1
Korea, Republic of	23.5	2.2	2.0	6	4	5	8
Hong Kong, China	22.0	2.0	1.9	6	6	6	4
Japan	19.4	3.3	1.7	-9	2	-22	-11
Norway	18.9	1.6	1.6	9	5	11	2
United Arab Emirates	17.8	1.4	1.5	11	14	7	10
Switzerland	16.6	1.3	1.4	10	10	6	4
Above 15	955.0	82.2	82.1	-	-	-	-

5. Other commercial services

Table III.11

World trade in other commercial services by region, 2014

(Billion dollars and percentage)

	Value	Share		Annual percentage change			
	2014	2010	2014	2010-14	2012	2013	2014
Exports							
World	2585	100.0	100.0	7	3	6	6
North America	458	18.8	17.7	6	4	4	2
South and Central America	58	2.3	2.3	6	8	0	0
Europe	1364	53.2	52.8	7	1	7	7
European Union (28)	1243	47.8	48.0	7	1	8	7
Commonwealth of Independent States (CIS)	42	1.5	1.6	9	14	17	-8
Africa	26	1.0	1.0	6	11	0	6
Middle East	43	1.8	1.7	5	-1	9	1
Asia	594	21.3	23.0	9	6	6	10
Imports							
World	2290	100.0	100.0	6	3	6	5
North America	295	14.5	12.9	3	3	2	1
South and Central America	89	3.6	3.9	8	7	7	1
Europe	1124	49.4	49.1	6	1	7	7
European Union (28)	1029	44.8	45.0	6	2	8	7
Commonwealth of Independent States (CIS)	77	2.9	3.3	10	16	13	-1
Africa	74	3.3	3.2	6	-1	1	7
Middle East	68	3.1	3.0	6	-6	5	6
Asia	562	23.2	24.6	8	8	7	6

Note: For information on asymmetries, see the Metadata.



Table III.12

Leading exporters and importers of other commercial services, 2014

(Billion dollars and percentage)

	Value	Share		Annual percentage change			
	2014	2010	2014	2010-14	2012	2013	2014
Exporters							
European Union (28)	1242.6	47.8	48.0	7	1	8	7
Extra-EU (28) exports	613.2	22.5	23.7	9	3	10	8
United States	400.7	16.3	15.5	6	3	4	4
India	116.9	4.5	4.5	7	7	3	4
China	114.4	3.7	4.4	12	7	8	23
Japan	98.0	3.9	3.8	7	-11	2	27
Switzerland	77.3	3.3	3.0	5	1	4	1
Singapore	68.1	2.1	2.6	13	12	15	5
Canada	52.6	2.3	2.0	4	7	0	-5
Korea, Republic of	48.8	1.6	1.9	13	18	6	3
Hong Kong, China	35.6	1.4	1.4	6	9	4	4
Chinese Taipei	31.1	1.1	1.2	10	9	6	9
Russian Federation	29.4	1.1	1.1	9	12	17	-9
Brazil	26.2	1.0	1.0	8	8	-3	3
Israel	24.6	0.8	1.0	11	20	11	4
Norway	21.0	0.9	0.8	5	34	5	0
Above 15	2385.0	91.7	92.3	-	-	-	-
Importers							
European Union (28)	1029.2	44.8	45.0	6	2	8	7
Extra-EU (28) imports	441.8	18.6	19.3	7	4	8	11
United States	238.3	11.7	10.4	3	2	2	2
China	119.9	4.1	5.2	13	10	15	13
Japan	112.7	4.5	4.9	9	3	2	23
Singapore	77.4	2.9	3.4	11	13	14	-2
Switzerland	61.7	2.6	2.7	7	0	8	3
India	54.8	3.2	2.4	-1	7	1	-2
Russian Federation	51.3	1.9	2.2	11	15	15	-3
Korea, Republic of	50.3	2.3	2.2	6	11	4	4
Canada	49.0	2.5	2.1	2	7	0	-6
Brazil	45.2	1.8	2.0	9	10	4	5
Norway	28.4	1.1	1.2	10	26	10	2
Hong Kong, China	21.3	1.0	0.9	4	4	3	3
Australia	20.5	0.8	0.9	9	9	7	-3
Chinese Taipei	20.0	1.0	0.9	3	-1	-8	5
Above 15	1980.0	86.1	86.5	-	-	-	-

5.1 Construction

Table III.13

World exports of construction by region, 2013 and 2014

(Billion dollars and percentage)

	Value		Share		Annual percentage change		
	2013	2014	2010	2014	2010-14	2013	2014
Exports							
World	100	110	100.0	100.0	5	3	6
North America	3	3	3.7	2.9	0	-17	-1
South and Central America	0	1	0.2	0.5	29	37	221
Europe	37	41	37.0	37.8	6	13	9
European Union (28)	32	34	30.7	31.9	6	23	6
Commonwealth of Independent States (CIS)	8	7	4.9	6.5	13	28	-15
Africa	2	2	2.2	1.8	0	12	-3
Middle East	3	3	2.8	2.7	5	1	17
Asia	48	51	49.1	47.7	5	-5	7

Table III.14

Major exporters and importers of construction, 2013 and 2014

(Million dollars and percentage)

	Value		Share in 10 economies		Annual percentage change		
	2013	2014	2013	2010-13	2012	2013	2014
Exporters							
European Union (28)	32480	34337	37.2	7	-3	23	6
Extra-EU (28) exports	19577	19294	22.4	16	-1	37	-1
Korea, Republic of	20375	17103	23.3	19	27	3	-16
China	10663	15355	12.2	-10	-17	-13	44
Japan	9666	11548	11.1	-3	6	-17	19
Russian Federation	5906	4730	6.8	19	7	25	-20
United States	2590	2710	3.0	-3	2	-18	5
Singapore	1757	1786	2.0	19	4	9	2
Switzerland	1366	1363	1.6	2	-11	2	0
Iran	1359	...	1.6	-5	0	-8	...
India	1219	1613	1.4	32	10	32	32
Above 10	87380	...	100.0	-	-	-	-
Importers							
European Union (28)	23262	23715	36.0	5	18	3	2
Extra-EU (28) imports	7055	6844	10.9	2	13	-5	-3
Russian Federation	9362	7532	14.5	27	36	23	-20
Japan	7504	10304	11.6	-2	1	-3	37
Angola	5049	...	7.8	3	-21	-19	...
Korea, Republic of	4852	3258	7.5	28	-11	44	-33
China	3890	4870	6.0	-8	-3	8	25
Saudi Arabia, Kingdom of	3619	3108	5.6	-2	6	33	-14
United States	2651	2541	4.1	2	11	-19	-4
Malaysia	2524	2624	3.9	29	74	8	4
Kuwait	1992	2686	3.1	-5	41	-4	35
Above 10	64705	...	100.0	-	-	-	-

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.



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5.2. Insurance and pension services

Table III.15

World exports of insurance and pension services by region, 2013 and 2014

(Billion dollars and percentage)

	Value		Share		Annual percentage change		
	2013	2014	2010	2014	2010-14	2013	2014
Exports							
World	125	130	100.0	100.0	7	6	5
North America	21	22	18.1	16.6	4	2	4
South and Central America	2	3	1.7	1.9	10	5	15
Europe	83	86	65.3	65.5	7	6	3
European Union (28)	76	78	59.6	59.8	7	8	3
Commonwealth of Independent States (CIS)	1	1	0.6	0.5	0	3	-9
Africa	1	1	1.1	1.0	5	-15	2
Middle East	2	2	2.0	1.5	-1	20	-13
Asia	14	17	11.2	13.1	11	13	20

Table III.16

Major exporters and importers of insurance and pension services, 2013 and 2014

(Million dollars and percentage)

	Value		Share in 10 economies		Annual percentage change		
	2013	2014	2013	2010-13	2012	2013	2014
Exporters							
European Union (28)	76210	78372	65.8	8	-4	8	3
Extra-EU (28) exports	41960	46045	36.2	8	-2	4	10
United States	16096	16435	13.9	4	9	-3	2
Switzerland	6846	7215	5.9	8	5	5	5
China	3996	4574	3.5	32	10	20	14
Singapore	3768	3939	3.3	2	2	9	5
Mexico	2793	3554	2.4	15	-11	39	27
India	2144	2285	1.9	6	-13	-5	7
Canada	1882	1615	1.6	-1	-14	0	-14
Hong Kong, China	1020	1160	0.9	6	10	10	14
Turkey	1000	1162	0.9	11	4	16	16
Above 10	115755	120310	100.0	-	-	-	-
Importers							
United States	50454	47316	35.0	-6	-4	-5	-6
European Union (28)	38384	45018	26.6	0	-9	8	17
Extra-EU (28) imports	14727	17908	10.2	-3	-12	4	22
China	22093	22454	15.3	12	4	7	2
Japan	6752	5162	4.7	0	8	-9	-24
India	5935	7921	4.1	6	4	-7	33
Canada	5357	4614	3.7	4	20	-5	-14
Mexico	4835	4220	3.4	23	-6	26	-13
Singapore	4615	4765	3.2	5	-1	3	3
Thailand	2976	2705	2.1	11	11	-3	-9
Iraq	2685	...	1.9	15	24	12	...
Above 10	144085	...	100.0	-	-	-	-

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.

5.3. Financial services

Table III.17

World exports of financial services by region, 2013 and 2014

(Billion dollars and percentage)

	Value		Share		Annual percentage change		
	2013	2014	2010	2014	2010-14	2013	2014
Exports							
World	400	415	100.0	100.0	6	9	4
North America	92	95	23.3	22.8	5	9	3
South and Central America	5	3	1.0	0.7	-5	0	-41
Europe	239	248	60.9	59.4	5	8	4
European Union (28)	214	225	54.2	53.9	6	8	5
Commonwealth of Independent States (CIS)	3	2	0.5	0.5	5	35	-20
Africa	2	2	0.5	0.5	4	0	-8
Middle East	3	3	1.2	0.8	-6	7	16
Asia	57	64	12.5	15.4	11	11	13

Table III.18

Major exporters and importers of financial services, 2013 and 2014

(Million dollars and percentage)

	Value		Share in 10 economies	Annual percentage change			
	2013	2014	2013	2010-13	2012	2013	2014
Exporters							
European Union (28)	213851	224853	56.0	6	-2	8	5
Extra-EU (28) exports	97993	98237	25.7	8	3	10	0
United States	84066	87264	22.0	5	-2	10	4
Switzerland	24121	22123	6.3	1	-5	4	-8
Singapore	18355	20541	4.8	15	9	11	12
Hong Kong, China	16475	17096	4.3	8	8	6	4
Canada	7659	7568	2.0	12	5	3	-1
India	6376	5645	1.7	3	-14	19	-11
Japan	4561	7204	1.2	8	13	-2	58
China	3185	4531	0.8	34	122	69	42
Norway	3135	3132	0.8	26	-7	51	0
Above 10	381785	399955	100.0	-	-	-	-
Importers							
European Union (28)	111202	120859	67.5	7	-3	12	9
Extra-EU (28) imports	40290	44047	24.5	9	0	10	9
United States	18683	19675	11.3	6	-2	10	5
India	5893	4115	3.6	-5	-36	10	-30
Switzerland	5333	3900	3.2	2	-11	8	-27
Canada	4845	4663	2.9	-4	-5	-3	-4
Hong Kong, China	4215	4431	2.6	6	1	7	5
Singapore	3758	4347	2.3	14	4	16	16
China	3691	4940	2.2	39	158	92	34
Japan	3613	5300	2.2	5	-4	12	47
Russian Federation	3391	2400	2.1	8	14	22	-29
Above 10	164625	174630	100.0	-	-	-	-

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.

5.4 Charges for the use of intellectual property n.i.e.

Table III.19

World receipts of charges for the use of intellectual property n.i.e. by region, 2013 and 2014

(Billion dollars and percentage)

	Value		Share		Annual percentage change		
	2013	2014	2010	2014	2010-14	2013	2014
Exports							
World	285	300	100.0	100.0	6	4	5
North America	136	136	46.1	45.5	5	5	0
South and Central America	1	1	0.4	0.3	-3	8	-33
Europe	103	110	38.6	37.0	5	2	7
European Union (28)	83	91	31.1	30.3	5	2	9
Commonwealth of Independent States (CIS)	1	1	0.2	0.3	12	15	-12
Africa	0	0	0.1	0.1	-3	6	-9
Middle East	1	1	0.2	0.2	10	9	-3
Asia	43	50	14.3	16.7	10	3	15

Table III.20

Major exporters and importers of charges for the use of intellectual property n.i.e., 2013 and 2014

(Million dollars and percentage)

	Value		Share in 10 economies	Annual percentage change			
	2013	2014	2013	2010-13	2012	2013	2014
Exporters							
United States a	129178	131636	46.9	6	2	3	2
European Union (28)	83279	90541	30.2	4	-4	2	9
Extra-EU (28) exports	47575	55249	17.3	7	-5	2	16
Japan	31573	36832	11.5	6	10	-1	17
Switzerland	17360	16628	6.3	9	4	6	-4
Korea, Republic of	4328	5151	1.6	11	-11	11	19
Canada	4066	3973	1.5	13	19	2	-2
Singapore	3109	3151	1.1	47	11	69	1
Chinese Taipei	1017	866	0.4	30	11	9	-15
China	887	676	0.3	2	40	-15	-24
Australia	812	894	0.3	-6	-9	-6	10
Above 10	275610	290350	100.0	-	-	-	-
Importers							
European Union (28)	123924	143478	46.0	6	-3	9	16
Extra-EU (28) imports	58843	78693	21.8	4	-2	4	34
United States a	39015	42141	14.5	6	9	-1	8
Singapore	21935	22230	8.1	10	11	1	1
China	21033	22614	7.8	17	21	19	8
Japan	17820	20916	6.6	-2	4	-10	17
Switzerland	12217	12351	4.5	15	8	6	1
Canada	10870	10229	4.0	4	4	0	-6
Korea, Republic of	9837	10369	3.6	2	16	14	5
Russian Federation	8389	8039	3.1	20	31	10	-4
Thailand	4586	3971	1.7	14	16	27	-13
Above 10	269625	296340	100.0	-	-	-	-

a The U.S. Bureau of Economic Analysis records film and television tape distribution services in charges for the use of intellectual property n.i.e. (rather than in audiovisual and related services).

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.

5.5 Telecommunications computer and information services

Table III.21

World exports of telecommunications, computer and information services by region, 2013 and 2014

(Billion dollars and percentage)

	Value		Share		Annual percentage change		
	2013	2014	2010	2014	2010-14	2013	2014
Exports							
World	430	460	100.0	100.0	8	8	6
North America	44	44	10.2	9.5	7	2	0
South and Central America	9	9	2.2	2.0	6	0	2
Europe	256	273	60.7	59.6	8	10	7
European Union (28)	241	257	56.9	56.1	8	9	7
Commonwealth of Independent States (CIS)	8	9	1.4	1.9	18	22	11
Africa	6	6	1.5	1.3	5	4	-2
Middle East	12	12	3.1	2.6	4	2	-1
Asia	97	105	21.0	23.0	11	9	9

Table III.22

Major exporters and importers of telecommunications, computer and information services, 2013 and 2014

(Million dollars and percentage)

	Value		Share in 10 economies		Annual percentage change		
	2013	2014	2013	2010-13	2012	2013	2014
Exporters							
European Union (28)	240794	256765	62.7	8	4	9	7
Extra-EU (28) exports	107044	116724	27.9	8	4	10	9
India	52876	55666	13.8	9	4	8	5
United States	33409	34221	8.7	10	10	4	2
China	17098	20173	4.5	18	17	5	18
Switzerland	11191	11897	2.9	11	12	9	6
Canada	10051	9185	2.6	6	4	-4	-9
Israel	6105	...	1.6	11	11	10	...
Singapore	4889	5290	1.3	11	8	16	8
Russian Federation	4163	4497	1.1	17	13	19	8
Kuwait	3351	3064	0.9	-2	-4	-3	-9
Above 10	383930	...	100.0	-	-	-	-
Importers							
European Union (28)	156603	160997	64.2	6	3	10	3
Extra-EU (28) imports	62204	63750	25.5	6	3	12	2
United States	32877	32394	13.5	4	-2	2	-1
Switzerland	12753	13422	5.2	8	-4	16	5
China	7624	10748	3.1	23	9	39	41
Singapore	6937	7371	2.8	25	15	25	6
Japan	6349	11341	2.6	11	9	12	79
Russian Federation	6080	6861	2.5	15	4	18	13
Canada	5828	6148	2.4	7	7	-1	5
Brazil	5208	3667	2.1	11	12	10	-30
India	3743	4318	1.5	1	9	8	15
Above 10	244005	257270	100.0	-	-	-	-

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.



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5.5.1 Telecommunications services

Table III.23

Major exporters and importers of telecommunications services, 2013 and 2014

(Million dollars and percentage)

	Value		Share in 10 economies	Annual percentage change			
	2013	2014	2013	2010-13	2012	2013	2014
Exporters							
European Union (28)	51101	...	64.8	3	-2	3	...
Extra-EU (28) exports	23951	...	30.4	4	2	3	...
United States	14154	13253	17.9	9	11	3	-6
Kuwait	3351	3064	4.2	-2	-4	-3	-9
Canada	2206	2016	2.8	9	10	1	-9
India	2180	2163	2.8	13	-1	34	-1
Hong Kong, China	1599	...	2.0	19	12	14	...
Russian Federation	1553	1732	2.0	7	4	10	12
Norway	984	983	1.2	4	-29	23	0
Japan	916	1389	1.2	8	27	-5	52
Indonesia	837	917	1.1	-9	-25	-23	10
Above 10	78880	...	100.0	-	-	-	-
Importers							
European Union (28)	41336	...	70.0	2	-4	4	...
Extra-EU (28) imports	17265	...	29.2	4	-3	6	...
United States	7298	6610	12.4	-3	2	2	-9
Russian Federation	2792	2839	4.7	11	0	11	2
Canada	1732	1827	2.9	3	-5	-5	5
Japan	1357	2041	2.3	10	22	15	50
India	1095	1053	1.9	0	-28	14	-4
Korea, Republic of	1049	829	1.8	6	3	10	-21
Hong Kong, China	957	...	1.6	20	24	8	...
Norway	777	792	1.3	-1	-11	-10	2
Indonesia	696	728	1.2	8	-11	-3	5
Above 10	59090	...	100.0	-	-	-	-

Note : Based on information available to the Secretariat. As certain major traders in telecommunications services do not report this item separately, they may not appear in the list.

5.5.2 Computer services

Table III.24

Major exporters and importers of computer services, 2013 and 2014

(Million dollars and percentage)

	Value		Share in 10 economies	Annual percentage change			
	2013	2014	2013	2010-13	2012	2013	2014
Exporters							
European Union (28)	179280	...	67.9	10	6	9	...
Extra-EU (28) exports	78039	...	29.6	10	4	10	...
India a	50520	53261	19.1	10	4	8	5
United States	12346	13718	4.7	11	6	2	11
Canada	6429	5875	2.4	3	-2	-5	-9
Israel	5529	...	2.1	12	17	7	...
Philippines	2835	3121	1.1	14	5	13	10
Russian Federation	2508	2644	1.0	25	20	26	5
Argentina	1661	1219	0.6	8	-1	-3	-27
Norway	1499	1497	0.6	5	12	1	0
Australia	1309	1322	0.5	4	-6	4	1
Above 10	263915	...	100.0	-	-	-	-
Importers							
European Union (28)	107515	...	72.0	8	6	12	...
Extra-EU (28) imports	41671	...	27.9	7	6	14	...
United States	23643	23593	15.8	7	-3	2	0
Brazil	4804	3013	3.2	12	10	11	-37
Canada	3146	3319	2.1	14	17	0	5
Russian Federation	2909	3596	1.9	21	8	26	24
India	2280	2882	1.5	2	68	8	26
Norway	1869	1904	1.3	15	24	-9	2
Australia	1632	1880	1.1	11	0	14	15
Indonesia	852	892	0.6	13	2	17	5
Israel	749	...	0.5	9	17	-6	...
Above 10	149400	...	100.0	-	-	-	-

a Secretariat estimate based on data reported on computer services by the Reserve Bank of India. It excludes estimates for Information Technology Enabled Services (ITES) and Business Process Outsourcing Services (BPO), (source: RBI, Survey on Computer Software & Information Technology Services Exports, various issues), which have been included under other business services.

Note: Based on information available to the Secretariat. As certain major traders in computer services do not report this item separately, they may not appear in the list. See the Metadata.



5.6 Other business services

Table III.25

World exports of other business services by region, 2013 and 2014

(Billion dollars and percentage)

	Value		Share		Annual percentage change		
	2013	2014	2010	2013	2010-14	2013	2014
Exports							
World	1040	1120	100.0	100.0	8	6	8
North America	149	156	14.8	13.9	6	3	4
South and Central America	40	40	3.7	3.6	7	-1	2
Europe	522	572	51.3	51.1	8	6	10
European Union (28)	482	527	46.3	47.0	8	7	9
Commonwealth of Independent States (CIS)	25	22	2.1	2.0	7	11	-11
Africa	12	14	1.2	1.2	8	-2	15
Middle East	19	18	1.6	1.6	8	15	-4
Asia	271	297	25.3	26.5	9	7	10

Table III.26

Major exporters and importers of other business services, 2013 and 2014

(Million dollars and percentage)

	Value		Share in 10 economies		Annual percentage change		
	2013	2014	2013	2010-13	2012	2013	2014
Exporters							
European Union (28)	481846	526569	56.2	8	3	7	9
Extra-EU (28) exports	236730	266625	27.6	8	5	10	13
United States	120143	127676	14.0	7	7	4	6
China	57235	68895	6.7	10	9	12	20
India a	46318	47305	5.4	10	22	-2	2
Singapore	32382	32803	3.8	18	17	16	1
Canada	28433	27424	3.3	5	8	1	-4
Japan	28256	36940	3.3	-4	-31	11	31
Chinese Taipei	23833	25862	2.8	8	8	4	9
Brazil	20509	21515	2.4	9	8	-4	5
Russian Federation	18449	16736	2.2	14	11	12	-9
Above 10	857405	931725	100.0	-	-	-	-
Importers							
European Union (28)	484172	504913	57.4	7	4	6	4
Extra-EU (28) imports	202234	216483	24.0	8	9	7	7
United States	89145	93401	10.6	10	5	7	5
Japan	48568	58837	5.8	9	1	8	21
China	47325	53370	5.6	11	7	12	13
Singapore	40322	37471	4.8	19	18	23	-7
Brazil	29084	31395	3.4	12	12	3	8
Korea, Republic of	28124	31231	3.3	6	13	-3	11
India	27953	26875	3.3	3	19	-7	-4
Switzerland	26552	29221	3.1	9	0	6	10
Russian Federation	22876	23152	2.7	14	8	14	1
Above 10	844120	889865	100.0	-	-	-	-

a Secretariat estimate. It includes an estimate for Information Technology Enabled Services (ITES) and Business Process Outsourcing Services (BPO) which are classified under "software" by the Reserve Bank of India (source: RBI, Survey on Computer Software & Information Technology Services Exports, various issues).

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.

Table III.27

Trade in other business services by category, major economies, 2013

(Million dollars and percentage)

	Value		Share									
	Total other business services	Research and development services	Professional and management consulting services			Technical, trade-related, and other business services						
			Total	Legal, accounting, management consulting, and public relations services	Advertising, market research, and public opinion polling services	Total	Architectural, engineering, scientific, and other technical services	Waste treatment and de-pollution, agricultural and mining services	Operating leasing services	Trade-related services	Other business services n.i.e.	
Exporters												
European Union (28)	481846	13.6	32.9	23.9	9.0	53.5	14.2	3.2	5.3	8.9	22.0	
Extra-EU (28) exports	236730	15.9	30.5	22.1	8.4	53.6	16.8	4.9	5.5	6.2	20.2	
United States	120143	25.0	46.4	39.2	7.2	28.6	10.7	...	7.1	0.8	2.0	
China	57235	
India a	46318	2.2	64.6	33.2	
Singapore	32382	2.8	59.9	37.3	
Canada	28433	15.2	43.1	38.1	4.9	41.7	22.1	...	3.2	7.1	9.4	
Japan	28256	13.6	
Chinese Taipei	23833	
Brazil	20509	2.4	19.0	78.6	
Russian Federation	18449	2.0	44.4	...	25.9	53.7	23.6	7.8	7.5	...	14.7	
Korea, Republic of	17660	3.5	10.5	7.6	2.9	86.0	15.8	0.4	3.8	13.6	52.4	
Switzerland	15030	15.7	37.0	47.3	
Norway	13859	3.3	15.5	81.3	
Philippines	13208	0.1	0.3	99.6	
Hong Kong, China	12834	0.9	6.5	...	3.8	...	0.1	41.4	11.0	
Israel	12725	65.1	10.5	4.5	6.1	24.3	10.8	...	0.5	7.1	5.9	
Malaysia	8785	
Australia	8717	7.9	50.7	41.7	9.0	41.4	19.1	3.9	2.9	7.1	8.4	
Thailand	7995	100.0	
Indonesia	6641	
Importers												
European Union (28)	484172	15.8	32.8	22.6	10.2	51.3	8.4	1.4	4.5	12.2	24.7	
Extra-EU (28) imports	202234	18.2	29.4	20.2	9.2	52.4	7.1	1.4	4.7	15.0	24.2	
United States	89145	36.1	38.7	35.2	3.5	25.3	5.9	...	3.9	1.7	6.4	
Japan	48568	25.0	
China	47325	
Singapore	40322	18.5	37.3	44.2	
Brazil	29084	0.2	6.9	92.9	
Korea, Republic of	28124	7.6	25.2	9.1	16.1	67.2	3.6	0.1	4.3	9.2	50.0	
India	27953	0.9	37.6	61.5	
Switzerland	26552	23.5	54.3	22.2	
Russian Federation	22876	0.8	28.3	...	9.5	70.9	24.2	15.7	18.5	...	12.5	
Canada	22049	6.6	48.5	44.8	3.7	44.9	20.7	...	4.2	4.8	15.2	
Norway	14913	3.0	12.4	84.7	
Chinese Taipei	11949	
Australia	11221	2.6	44.5	41.6	2.9	52.9	30.2	2.1	5.6	2.7	12.3	
Hong Kong, China	10965	1.3	5.2	...	3.0	...	16.4	38.6	7.7	
Thailand	10529	100.0	
Angola	9453	...	0.1	99.9	
Malaysia	8656	
Macao, China	8513	0.0	1.6	98.4	
Indonesia	7672	

a Secretariat estimate. It includes an estimate for Information Technology Enabled Services (ITES) and Business Process Outsourcing Services (BPO) which are classified under "software" by the Reserve Bank of India (source: RBI, Survey on Computer Software & Information Technology Services Exports, various issues).

Note: Based on information available to the Secretariat. As certain economies do not report other business services separately, they may not appear in the list. See the Metadata.



5.7 Personal, cultural and recreational services

Table III.28

World exports of personal, cultural and recreational services by region, 2013 and 2014

(Billion dollars and percentage)

	Value		Share		Annual percentage change		
	2013	2014	2010	2014	2010-14	2013	2014
Exports							
World	45	45	100.0	100.0	10	15	2
North America	4	3	10.7	7.2	-1	-4	-12
South and Central America	1	2	2.4	3.8	22	22	57
Europe	32	32	68.2	70.2	10	21	-1
European Union (28)	30	29	67.1	63.9	8	19	-3
Commonwealth of Independent States (CIS)	1	1	2.5	2.1	5	24	-11
Africa	1	1	1.1	1.2	11	1	-8
Middle East	1	1	1.6	2.6	23	-19	53
Asia	5	6	13.3	13.0	9	0	17

Table III.29

Major exporters and importers of personal, cultural and recreational services, 2013 and 2014

(Million dollars and percentage)

	Value		Share in 10 economies		Annual percentage change		
	2013	2014	2013	2010-13	2012	2013	2014
Exporters							
European Union (28)	29838	28989	75.8	12	2	19	-3
Extra-EU (28) exports	12018	10413	30.5	14	12	23	-13
Canada	2927	2448	7.4	9	19	1	-16
Turkey	1286	1796	3.3	12	-4	5	40
India	1232	1266	3.1	8	123	61	3
Russian Federation	770	681	2.0	18	13	39	-12
Korea, Republic of	731	955	1.9	23	30	8	31
Australia	722	882	1.8	1	4	-20	22
United States ^a	714	747	1.8	-11	9	-20	5
Switzerland	606	770	1.5	19	-5	56	27
Singapore	543	550	1.4	2	3	2	1
Above 10	39370	39085	100.0	-	-	-	-
Importers							
European Union (28)	26936	28757	61.4	5	-2	11	7
Extra-EU (28) imports	12763	13643	29.1	6	-2	13	7
Venezuela, Bolivarian Rep. of	3791	2961	8.6	5	3	1	-22
Canada	2646	2437	6.0	8	14	1	-8
Qatar	2115	1480	4.8	...	-2	51	-30
Brazil	1671	1719	3.8	18	-8	62	3
Australia	1633	1563	3.7	9	3	-6	-4
Norway	1584	1613	3.6	43	16	-13	2
Russian Federation	1264	1611	2.9	8	6	13	28
Japan	1130	849	2.6	7	23	-6	-25
Switzerland	1128	818	2.6	8	0	6	-27
Above 10	43900	43810	100.0	-	-	-	-

a The U.S. Bureau of Economic Analysis records film and television tape distribution services under charges for the use of intellectual property n.i.e (rather than under audiovisual and related services).
Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.

5.7.1 Audiovisual services

Table III.30

Major exporters and importers of audio-visual and related services, 2013 and 2014

(Million dollars and percentage)

	Value		Share in 10 economies	Annual percentage change			
	2013	2014	2013	2010-13	2012	2013	2014
Exporters							
European Union (28)	19009	...	80.8	10	-4	27	...
Extra-EU (28) exports	8040	...	34.2	13	3	41	...
Canada	2428	...	10.3	7	15	0	...
India	505	406	2.1	30	117	66	-20
Korea, Republic of	441	536	1.9	25	43	13	22
Argentina	336	306	1.4	4	-12	9	-9
Russian Federation	289	216	1.2	-7	1	-8	-25
China	147	175	0.6	6	2	17	19
Australia	142	214	0.6	3	-5	-25	51
South Africa	127	129	0.5	6	3	2	1
Ecuador	110	99	0.5	18	22	10	-9
Above 10	23535	...	100.0	-	-	-	-
Importers							
European Union (28)	14637	...	62.3	1	-3	-2	...
Extra-EU (28) imports	6060	...	25.8	2	-2	0	...
Canada	2339	...	10.0	6	11	2	...
Australia	1325	1292	5.6	9	4	-6	-2
Brazil	1229	1274	5.2	9	-8	27	4
Japan	873	697	3.7	6	20	-9	-20
Russian Federation	865	846	3.7	1	-7	6	-2
China	783	874	3.3	28	41	39	12
Norway	514	524	2.2	6	9	-16	2
Argentina	484	463	2.1	9	7	6	-4
Korea, Republic of	445	487	1.9	15	30	32	9
Above 10	23495	...	100.0	-	-	-	-

Note: Based on information available to the Secretariat. As certain major traders in personal, cultural and recreational services do not report the item audiovisual and related services separately, they may not appear in the list. See the Metadata.

