Patrick Kagenda, CEO Data Care, Uganda, East Africa

Bachelor's Degree – Bsc (Physics and Mathematics)
Masters in Computer Science (Msc CS), Makerere University, Uganda

Since 1993 to Date:
    IT as a Programmer,
    Systems Analyst and
    Systems Integrator and
    Now CEO, Data Care

Data Care (U) LTD

01 Established in July 2006

02 What we do: Software Development, Business Process Mapping, Data Science, Quality Assurance and Helpdesk Services

03 Core Strength: Customized Solutions

04 ISO Certified (ISO 9001:2015 & ISO 27001:2013 Ongoing)

05 Fully Agile and a Hub for mentorship in Uganda

Anchor Product - Enterprise Resource Planning - PROMISE

PROMISE ERP VER 2.5

Countries:
- Uganda
- Kenya
- SSudan
- Ethiopia
- Iraq
- North America
- Britain

Sector:
- Health
- Agriculture
- Social Services
- Trade
- Private Sector
- Non Government Organisations
- Bilateral Agencies
- Churches

ProMISe Utility Features
- ProMISe Business Intelligence
- ProMISe GIS
- ProMISe Survey Tools
- Fleet Management
- Point of Sale
  - PharmacyNet
  - ShopNet
- ClinicNet
- Order Processing
- Document Management/Repository

HUMAN RESOURCE

PROCUREMENT MANAGEMENT

MONITORING, EVALUATAION & LEARNING

WORK FLOW MANAGEMENT

PROMISE ERP

FINANCE MANAGEMENT

GRANTS MANAGEMENT

CONTRACTS MANAGEMENT

CUSTOMER RELATIONSHIP MANAGEMENT

INVENTORY MANAGEMENT

Data Care Growing Clientele ½....

Data Care Growing Clientele 2/2

Journey to Export of Services (Phase 1)

- Referrals/Traceability of our work

- Recommendations by Local Organisations that were exporting

- Recommendations by International Organisations working in Uganda to other Country Offices

Journey to Export of Services (Phase II) – GO TO MARKET GUIDED BY ITC

NTFIII/IV Work: Since 2015 to Date

- Guidance on Branding (Online and Offline)

- Development of Export Marketing Plan

- Supporting the Business to Business Events

- National Activities that support the Export of Services (Bringing the players together)

- Local Business mentors

- Supporting the Certification ISO

CERTIFIED ISO 9001:2015 COMPANY

Theme: Every Taxpayer Counts
If everyone pays, no one pays more
25th - 27th September 2019

Data Care (U) Ltd is proud to be recognized by URA among the top 1000 tax compliant SME's

Uganda Export Promotion Board
Helping You to Export...

President's Export Award 2018

Services Exporter of the year 2018

Data Care (U) Ltd

Kenya Airways
The Pride of Africa
SKYTEAM

We Listen, We Care

Boarding Pass

Kagenda / Patrick Mr

ZONE: B

Flight Information

FLIGHT	SEAT	BOARDING TIME	GATE
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FROM Nairobi Jomo Kenyatta Intl   TO   Entebbe

Terminal 1A

08 Oct 2019   08 Oct 201[9]
18:35   19:50

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SUISSE/SCHWEIZ/SWITZERLAND CHE

EU

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Etats Schengen

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DÉLIVRÉ À AUSGESTELLT IN ISSUED IN Nairobi   LE AM ON 08-10-19

NOM PRÉNOM NAME VORNAME SURNAME Kagenda, Patrick

REMARQUES ANMERKUNGEN REMARKS Visite officielle

VCCHEKAGENDA<<PATRICK<<<<<<<<<<<<<<<
0058765416UGA6812045M1910315<1051027

The report is available at: https://bit.ly/2MJtD8z

NTF IV Programme webpage: http://www.intracen.org/NTF4/objectives-and-documents/

Obstacles to trade reported by companies

"We need to pay 200 shillings as a tax on the use of social media, resulting in problems to promote our services because we cannot market and/or contact new clients"

IT company exporting software design services to Nigeria.

"We are facing a problem related to the local presence in Tanzania: a foreign branch needs to be owned at 50% by Tanzanian nationals in order to be allowed to sell in that market."

Company exporting Software design and development services to Tanzania

"All transactions are subject to 15% withholding tax, imposed by the Uganda Revenue Authority. This tax should be deducted from the payment, but this is not always possible."

Small-sized IT company on imports of advertising and market research services from Congo (Dem. Rep.).

"We were asked to have either local presence through a registration process (license) or through a partnership agreement. We decided to get a partnership agreement, but the process is time-consuming (3-4 months) and costly."

Company exporting Software as a Service (SaaS) and web-based application development to Nigeria

"When importing goods needed for our operation, Ugandan authorities request a pre-shipment inspection for dumping prevention reasons; even if it is a useful measure, it can be costly (USD 60 for every shipment above USD 2000) and time-consuming."

Company importing tracking devices from the UK