Practical Experience of Processing Requests

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TBT Enquiry Point
The Separate Customs Territory of Taiwan, Penghu, Kinmen and Matsu (Chinese Taipei)
The tasks of our Enquiry Point

- Respond to enquiries & comments
- Prepare notifications
- Translate important notifications
- Maintain domestic TBT alert system
Where are we?

Ministry of Economic Affairs

Bureau of Standards, Metrology and Inspection (BSMI)

TBT Enquiry Point

Domestic TBT Meeting

BSMI’s regulated products
Others’ regulated products
Non-regulated products

Electrical products
Electronic products
Chemical products
Mechanic products
Cosmetics
Vehicles
Food
...

Electrical products
Electronic products
Chemical products
Mechanic products
Cosmetics
Vehicles
Food
...
Usage of Enquiry Point is increasing!

- Domestic Comment
- Member's Comment
- Domestic Enquiry
- Member's Enquiry

2016
2017
2018
2019
(Jan-May)
Procedure of handling enquiries from international stakeholders

Receive enquiry → Consult the responsible person → Respond to the enquirer

Note:
Our response usually contains:
(1) supporting documents; or
(2) links to official websites.

time needed: < 5 days
Procedure of handling enquiries from domestic stakeholders

1. Receive enquiry
2. Search Internet
3. Send enquiries to relevant Members
4. Clarify the enquiry
5. Respond to the enquirer

No response

Average: 2 weeks
Longest: 2 months

Note: No response
Difficulties in sending enquiries to Members

- No acknowledgement/response
- Time consuming
- Partial response
- Accuracy/correctness of the response
Suggestions (1)

• To follow the decisions stated in Paragraph 5.7.2.1.1 of G/TBT/1/Rev.13
  • To acknowledge receipt of an enquiry
  • To process within 5 working days for requests for documentation

  (Chapter 3 of WTO TBT Enquiry Point Guide also contains similar texts)

• To provide supporting documents or official links
FAQ by domestic stakeholders

1. Is my product for export regulated?
2. What are the applicable standards?
3. Who can perform the CAPs?
Sharing what we have collected

<table>
<thead>
<tr>
<th>No.</th>
<th>Members</th>
<th>Links</th>
<th>Access method/update time</th>
</tr>
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<tbody>
<tr>
<td>1</td>
<td>The Philippines</td>
<td>Bureau of Philippine Standards</td>
<td>Click “List of Products Under Mandatory Certification” at the bottom-right of the website. <em>last updated on 2 April 2019.</em></td>
</tr>
<tr>
<td>2</td>
<td>Viet Nam</td>
<td>Vietnam TBT Enquiry Point</td>
<td>DATA&gt;&gt;Group 2 – Products and Goods <em>last updated on 2 April 2019.</em></td>
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<td><a href="http://www.bsn.go.id/">http://www.bsn.go.id/</a></td>
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<tr>
<td>4</td>
<td>Thailand</td>
<td>Thai Industrial Standards Institute (TISI)</td>
<td>Standards List&gt;&gt;List of Compulsory Standards <em>last updated on 2 April 2019.</em></td>
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</tbody>
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Total 13 Members

Main page of official website
Suggestion (2)

• To share Member’s approaches to helping stakeholders access other Members’ TBT information
Thank you for your attention!

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